# STANDARD RECIPE PRACTICES IN FOOD AND BEVERAGE ESTABLISHMENTS 

EsAT SAÇKES


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Lyon 2023

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# Standard Recipe Practices in Food and Beverage Establishments 

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## PREFACE

It is almost impossible to achieve a standard in service products due to the human factor. But it is necessary to use the most appropriate method to create products that are closest to the standard. The situation is similar in the food industry. It is inevitable that consumers will encounter products with the same name but different content and taste in the same or different locations

In order to produce products that are accepted and enjoyed by the majority in the same way, there should be a product manual with production steps and ingredients. This guide not only ensures that the taste of the product is the same every time, but also ensures that the cost of the product remains the same, allowing businesses to budget more easily.

Although these guidelines, which we call the Standard Recipe, have been in our lives for centuries, it is still seen that most businesses do not try to implement them and therefore have low revenues or dissatisfied customers.

In this book, which consists of five chapters, the history, importance and how to prepare standard prescriptions are mentioned. In addition, the book includes a research on the tendency of businesses to use standard prescriptions and its results in depth. I would like to thank Prof. Dr. Murat DOĞDUBAY and Prof. Dr. Mehmet SARIOĞLAN for their support in the preparation of this book.

December, 2023
Dr. Esat SAÇKES

## LIST OF TABLES

Table $1 \quad$ What are your years of experience in the food and beverage ..... 14 industry?
Table 2 What are your years of experience in business? ..... 14
Table 3 What is your role in the business? ..... 15
Table 4 What is the field of activity of the business ..... 15
Table 5 How long has the business been operating in the industry? ..... 16
Table 6 How many products are there in the business? ..... 16
Table 7 How many kitchen staff and/or bar staff are there in the busines ..... 17
Table 8 What is your capacity to make presentations at the same time in ..... 17 the business?
Table 9 I think I have sufficient knowledge about standard prescriptio ..... 18 application.
Table 10 I think standard prescription application is important for cost ..... 19 control.
Table 11 I think that standard recipe application positively affects customer ..... 19 satisfaction.
Table 12 I think standard prescription application reduces the workload of ..... 20 the staff
Table 13 I think creating a standard recipe is a time-consuming process. ..... 20
Table 14 I think it should be checked whether standard prescriptions are ..... 21 followed by the staff
Table 15 I think standard recipes prevent food waste ..... 21
Table 16 I think that the business image will be positively affected by ..... 22 standard recipe application.
Table 17 I think that standard prescription application will ensure positive ..... 22 continuity of hygiene conditions
Table 18 I think standard prescriptions should be updated at certain ..... 23 intervals.
Table 19 I think standard recipes make inventory control easier ..... 23
Table 20 I think standard prescriptions prevent confusion at the point of ..... 24 purchase
Table 21 I think it is necessary to provide training to staff about standard ..... 24 prescriptions.
Table 22 I think standard recipe application is necessary for portion control. ..... 25
Table 23 I think standard recipes are effective in controlling their nutritional ..... 25 content.
Table 24 I think standard prescriptions are useful for equipment control ..... 26
Table 25 I think that standard prescription application may restrict the ..... 26 creativity of the staff
Table 26 I think that standard recipe application increases the reliability of ..... 27 the business.
Table 27 I think standard prescription application saves money in the ..... 27 number of personnel.
Table 28 Tests of Normality ..... 29
Table 29 RANKS Table of "What are your years of experience in the food ..... 31and beverage industry?"
Table 30 Test Statistics of ""What are your years of experience in the food ..... 35 and beverage industry?"
Table 31 H1: Participants' years of experience in the food and beverage ..... 36 industry vary in their views on standard recipe practices.
Table 32 RANKS of "What are your years of experience in the business?" ..... 38
Table 33 Test Statistics of " What are your years of experience in the ..... 42 business?"
Table 34 H2: Participants' years of experience in the business vary in their ..... 43 views on standard recipe practices.
Table 35 RANKS of "What is your role in the business?" ..... 44
Table 36 Test Statistics of " What is your role in the business?" ..... 48
Table 37 H3: Participants' roles in the business vary in their views on ..... 49 standard recipe practices.
Table 38 RANKS of "What is the field of activity of the business? ..... 50
Table 39 Test Statistics of " What is the field of activity of the business? ..... 54
Table $40 \quad$ H4: The field of activity of the business varies among participants ..... 55 in their views on standard prescription practices.
Table 41 RANKS of "How long has the business been operating in the ..... 57 industry?"
Table 42 Test Statistics of "How long has the business been operating in the ..... 61 industry?"
Table 43 H5: The duration of the business's activity in the sector varies in ..... 62 participants' opinions regarding standard recipe practices.
Table 44 RANKS of "How many products are there in the business?" ..... 64
Table 45 Test Statistics of " How many products are there in the business?" ..... 70
Table 46 H6: Participants differ in their opinions regarding standard recipe ..... 71 practices for the number of products owned by the business.
Table 47 RANKS of "How many kitchen staff and/or bar staff are there i ..... 73 the business?"
Table 48 Test Statistics of "How many kitchen staff and/or bar staff ar ..... 76 there in the business?"
Table 49 H7: Participants' views on the number of kitchen staff and/or ..... 77 bar staff employed by the establishment vary regarding standard recipe practices.
Table 50 RANKS of "What is your capacity to make presentations at the ..... 79 same time in the business?"
Table 51 Test Statistics of " What is your capacity to make presentations at ..... 84 the same time in the business?"
Table 52 H8: Participants' capacities to make presentations at the same ..... 85 time in the business vary in their views on standard prescription practices.

## LIST OF FIGURES

Figure 1 Example of Standard Meal Recipe (MEB, 2012) 5
Figure 2 Example of a Completed Standard Prescription Form (MEB, 2012) 7

## CONTENT

PREFACE ..... I
List of Tables ..... III
List of Figures ..... VII

1. Introduction ..... 1
2. Conceptual Framework ..... 1
2.1. Standardization and Standard Recipe ..... 1
2.2. History of Standard Recipe ..... 2
2.3. Included in Standard Prescriptions ..... 5
2.4. Standard Recipe Creation Stages ..... 8
2.5. Areas Where Standard Prescriptions Provide Profi ..... 9
2.5.1. Consistency ..... 9
2.5.2. Quality Control ..... 9
2.5.3. Cost Control ..... 10
2.5.4. Customer Satisfaction: ..... 10
2.5.5. Convenience in Record Keeping and Purchasing ..... 11
2.5.6. Savings ..... 11
2.5.7. Sustainability ..... 11
3. Related Studies ..... 11
4. Method ..... 13
4.1. Business Recognition Results ..... 13
4.2. Results for Standard Prescription Practices ..... 18
5. Conclusion and Recommendation ..... 86
References ..... 88

## 1. Introduction

"Standardization", which is expressed with the words "Standard" in English, "Norme" in French, and named according to its English original in Turkish, means "exemplary in a method or unit" and has been in people's lives since the beginning, and societies have needed common understandings to move forward. . The order and certainty that standardization has promised since the past have made this concept an indispensable element for people. People have standardized most things in life so that they can progress and create order (Kerey, 1990; Karacan, 1996; Çınar, 1984).

As in many other areas, the need to establish order in food and beverage businesses has led to the concept of standardized recipes. These standardized prescriptions are called "standard prescriptions". Standard prescriptions are primarily cost control (Miller, Hayes and Dopson, 2002; 214), customer satisfaction, continuity, sustainability, ease of purchasing and record keeping, versatile savings and quality assurance (Silvestre, Serra, Afonso, Pinto, Almeida, 2022) has brought many advantages. Standard recipes include what quantities of ingredients should be used in the dish to be made, tips on what to do during preparation and cooking, and also show how long it will take to do these processes. Although the reasons that may be seen as disadvantages, such as the time it takes to create standard prescriptions, the difficultie experienced in convincing and training the personnel, and the lack of knowledge about the application in question, are controversial, the benefits of standard prescriptions if they are created and implemented properly are undeniable (Denk, 2021; 14).

## 2. Conceptual Framework

In this section, the concept of standardization and standard prescriptions will be explained, the contents of standard prescriptions and the stages of creating these prescriptions will be discussed, and finall, the benefits of standard prescriptions will be discussed.

### 2.1. Standardization and Standard Recipe

Simply defined, a standard "can be taken as an example or basis; It means "standard, standard" (TDK, 2023). Cambridge Dictionary (2023) and Spivak and Brenner (2001, pp: 1) define the word standard as "a generally accepted model". Models that explain how to achieve predetermined measurements
and recipes are standards. A standard is an example in practice (Kırtay, 1987; Perçin, 1996). In this context, standardization means "standardizing something or a process" (Münstermann and Weitzel, 2008). Vries (1997) examined all definitions related to standardization and stated that none of these definitions fit the way standardization is implemented; "The activity of creating and recording a limited set of solutions to actual or potential non-compliance problems. These solutions are intended and expected to be repeated or used continuously by a significant number of parties over a certain period of time, balancing the needs of the parties involved and directing their benefits. With standardization, the result can be predicted while ensuring that the selected equipment and solutions fully suit the situations (Aboudoulaye, 2019). The need for order and the fear of chaos, which have existed since the creation of man, have pushed societies to set rules and limitations, and the desire to utilize resources in the most efficien way has led to standardization practices (Yersüren and Zencir, 2019; Şekerci, 1993).

### 2.2. History of Standard Recipe

Findings such as standard city plans used in the Sumerian and Egyptian civilizations, standard product production in Babylon and standard units of measurement used with the decimal system, and mud bricks produced by pouring into standard molds in Mesopotamia can be given as examples of the first standardization practices (Aydoğdu, 2011). The first written standardization, known in its current sense, emerged during the Ottoman Empire. In 1502, Sultan II. With the "Kanunnâme-i İhtisab-1 Bursa (Bursa Municipality Law)" prepared by Bayezid, standards regarding the size, packaging, sales and quality of various fabrics and foods were introduced. When it comes to bread production, how much flour can be obtained from how much wheat, the amount of stock that bread-producing businesses must keep, the penalties to be applied to bakers if the bread is raw and less than the accepted weight, and the appropriate price and weight are standardized. Likewise, regulations have been introduced regarding the pricing and storage conditions of various vegetables and fruits. Today, this document is preserved in the Topkapı Palace Revan Library (Özdemir, 2017; TSE, 2013).

As can be understood, the basis of standardization lies in ensuring the various features of each end product of the same type, thus ensuring that each end product is of the same quality (Ivanova, Jeliazkova and Ivanov, 2021). In this context, by using standardization in commercial enterprises, the satisfactory product can be repeated continuously. In this way, the risk of error decreases
and the production speed increases. Additionally, predictable cost plans ensure safe trading (Guagno,2017). An example of this is McDonald's, a fast food chain, and its hamburgers (Gyurácz-Németh, 2015; Christensen, Grossman, and Hwang, 2009). Thanks to the standardization it has developed, McDonald's has managed to keep the hamburgers it produces at the same quality always and everywhere. Thanks to these advantages, it can benefit from standardization practices in many areas of life. One of these areas is the food and beverage sector, as can be seen in the example of McDonald's.

The standardization practices of food and beverage businesses are called "standard recipe". Standard recipes are a list of the steps in preparing a meal and the ingredients used in the meal. With this standardization, the content and preparation of the meal, as well as its portion, presentation and cost are determined. In this way, a standard end product is tried to be achieved in the enterprise (Çakır, 2010). The resulting standard product provides customer satisfaction and continuity, while also bringing advantages such as effective cost control, hygiene habits and waste prevention attitudes. Standard recipes applied to local dishes ensure sustainability while eliminating personnel dependency. In addition, since it is known exactly how much of which product is needed in purchasing transactions, it prevents complexity and saves time in inventory control and record keeping (Dwi Putri, 2021; Aksoy and Sezgi, 2018).

The first written source describing the preparation process of a dish and the ingredients it contains dates back to B.C. It was found in Egypt dating back to 1400 BC (Kang, Harrington, Eliassen, 2023). However, standard recipes gained importance with the Nouvelle cuisine movement. With the Nouvelle cuisine movement having a more elegant culinary theme and advocating order, standard recipes began to be used (Aksoy and Sezgi, 2017). Particular attention to presentation, the importance given to the freshness of products (Cousins, O'Gorman and Stierand, 2010) and portion control due to efforts to increase menu content (Del Moral, 2020) brought standard recipes to the fore in the Nouvelle Cuisine movement (Barrère, Buzio, Mariotti, Corsi, Borrione, 2012). In 1896, the Original Boston Cooking-School Cook Book by Fannie Merrie Farmer, who introduced the concept of using standard units of measurement in the kitchen, was published. The standard prescription, then defined by the United States Department of Agriculture, is "a product that has been tried, adapted, and retried several times
for use by a particular food service operation, with ingredients of the same quality and quantity, using the same type of equipment and the same procedures,
always producing good results and yield." They are defined as "recipes that have been confirmed to have been taken" (Kang, Harrington, Eliassen, 2023). It is known that in the early 20th century, using standard recipes was considered ignorance by cooks. However, increasing costs have pushed cooks to use standard recipes (Saç, 1988). Standard prescriptions are still used as a costeffective method today (Habil, 2015)

In addition to all these benefits, standard recipes can be seen as a factor that restricts creativity by cooks and thus affect their motivation to work, the standard recipe creation phase takes time and needs to go through some processes, the need to keep under constant supervision whether the standard recipes are applied by the kitchen staff in the business, and the need to keep the standard recipe under control after the standard recipe is created. The necessity of providing training to the kitchen staff who will apply these standard recipes, the effort to convince the staff to apply these standard recipes, the need for experienced and trained personnel who will understand the importance of standard recipes and be meticulous at the point of application, and the lack of full description of the ingredients used in standard recipes can be counted among the disadvantages of standard recipes (Çakır, 2010; Habil, 2015; Kang, Harrington, Eliassen, 2023).

When standard recipes are written in accordance with the rules, when the creation stages are followed completely, when the personnel follow this standardization and are inspected, when standard recipes are created with foods suitable for the business, there are many benefits it provides to businesses, from cost control to savings, to keeping records from purchasing, to continuity and by contributing to customer satisfaction. It will continue to have a positive impact on the business image and remain valid.

### 2.3. Included in Standard Prescriptions

FOOD RECIPE portion
Recipe Name: Group Number:

Serving Size:
Portion Measuring Tool:
Cooking Container and Tool:
Cooking Technique:

Preparation Time:
Cooking Time:
Total Weight (kg):
Portion Cost:

| Ingredients | Gross Amo- <br> unt <br> (gr) | Net Amo- unt <br> (gr) | Average <br> Size | Fabrication | Durati <br> -on | Notes |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |

Calories and Nutritional Values in a Portion of Meal

| Food <br> Name | Calori <br> es/Ene <br> rgy | Protein <br> gr | Fat gr | Calcium <br> mg | Iron <br> mg | A. <br> Vita min <br> I.U | Thiami <br> ne mg | Riboflavin <br> mg | Niacin <br> mg | C <br> Vita- <br> mini mg |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  |  |  |  |  |  |  |  |  |  |  |

Figure 1Example of Standard Meal Recipe (MEB, 2012)
First, under the recipe heading, how many servings can be obtained with this recipe should be written. The name of the dish to be made should be written in the recipe name section. For example; like Rice Pilaf, Karnıyarik. Meal group number; It refers to the food group to which a dish belongs. The main food groups are divided into 3 groups; In the first group; large pieces of meat dishes, small pieces of meat dishes, meatballs, meat and vegetable dishes, meat stuffed and stuffed wraps, legume dishes with meat, egg dishes, in the second group; soups, rice, pasta, pastries, olive oil dishes, in the third group; Includes fruits, salads, desserts, compotes, compotes and others (Ediz and Yağdıran, 2009). Portion measuring tool; It refers to the tool that should be used while
serving a food. Like 1 medium sized ladle or 1 container (Tümer, 2017). The cooking vessel or tool represents the tool in which food is cooked. For example; such as pan, pressure cooker, oven. Cooking technique corresponds to the cooking technique that will be used while making the dish. For example; such as roasting, sous-vide, frying. Preparation time refers to the time that must be allocated for preparation before cooking the meal. For example; such as soaking rice in hot water for 5 minutes or peeling potatoes in 10 minutes. Cooking time shows how long the food will take to cook, while total weight shows the total weight of the calculated portions. For example; When the portion is calculated as 180 grams, the total weight of 4 portions of chicken saute is 720 grams. Portion cost shows how much a portion costs to produce. All the ingredients to be used in the ingredients section are written in the order they will be used while making the dish. While the gross quantity is the unprocessed state of the material, the net quantity is the processed state. For example; While the weight of the potato before peeling corresponds to its gross amount, its weight after peeling and slicing corresponds to its net amount. Average size refers to the amount of food to be used in a meal. The preparation of the dish is written in the preparation section, and the time it will take for the process is written in the duration section. Tips to pay attention to while performing the procedure are written in the Notes section. Finally, the calorie value and nutritional values of the meal are calculated and added to the recipe. At this point, European Food Information Resource (EuroFIR) data (Reinivuo, Bell and Ovaskainen, 2009) and nutritional content calculation methods of Bognar and Piekarski (2000) can be used.

# FOOD RECIPE <br> 10 portion 

Recipe Name: Rice Pilaf
Dining Group No: 2

Serving Size: 175 gr
Portion Measuring Tool: 1 medium-sized scoop

Container and Tool: Thick-bottomed spread pots
Cooking
Technique: Roasting
Preparation Time: 20
Cooking Time: 10-15-15
Cooking
Total Weight (kg): 2, 5

Portion Cost: 3 TL

| Ingredients | Gross <br> Quantity (gr) | Net <br> Amount <br> (gr) | Average Size | Fabrication | Dura -tion | Notes |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pilaf Rice | 600 | 600 | 3 cups | Sort out the rice | 5 | Prevent rice from sticking together while cooking by washing the starch formed during soaking in water |
|  |  |  |  | Put it in warm water and let it stand | 10 |  |
|  |  |  |  | Wash the rice and drain the water | 5 |  |
| Margarine | 150 | $150$ | Half a pack 1 teaspoon | Put the margarine in the rice pot and melt it. Add the rice and salt and fry over low heat, stirring constantly | 10 | Roast the rice while preserving its natural white color |
| Salt | 15 | 15 |  |  |  |  |
| Water | 1000 | 1000 | 5 cups | When the rice roasting process is completed, add hot water, stir and cook on very low heat, covering the lid. | 15 | If rice is over- roasted, nutritional value will be lost. |
|  |  |  |  | After draining the water, turn off the fire and let the ric brew. | 15 | If the rice is brewed, the rice grains will swell and the appearance will become more beautiful. |
|  |  |  |  | Serve hot |  |  |

Calories and Nutritional Values in a Portion of Meal

| Food <br> Name | Calorie s/ <br> Energ y | Protein <br> gr | Fat gr | Calcium <br> mg | Iron <br> mg | A. <br> Vita min <br> I.U | Thiami <br> ne mg | Riboflavi <br> mg | Niaci n <br> mg | C <br> Vita- <br> mini mg |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Rice <br> Pilaf | 326 | 4.1 | 12,6 | 6,6 | 0,5 | 300 | 0,0 | 0,0 | 1,0 | 0,0 |

Figure 2 Example of a Completed Standard Prescription Form (MEB, 2012)

### 2.4. Standard Recipe Creation Stages

The first step to be taken when creating a standard recipe is an effective source scan. If it is a known and previously produced dish, existing recipes for this dish are collected. Any steps, ingredients or portions common to the collected recipes can be identified. However, if this meal is created from scratch and has no precedent, the preparation, cooking, presentation and portioning methods that best suit the nutrients contained in the meal are investigated. Likewise, opinions can be obtained from people who have tried this dish before and are knowledgeable about it. For example; If it is a local dish, information about the dish can be collected by conducting interviews with the people of the region where the dish belongs. Thus, while the general outline of the meal is determined, the equipment and foods required for the meal can be listed (Hotz, Abdelrahman, Sison, Moursi, Loechl, 2012).

The second stage should be to obtain the tools, equipment and food ingredients that will be needed to prepare and cook the meal, in line with the information obtained. The important thing here is to bring the materials together completely and in the most accurate way. For example; While the rice required for a pilaf to be made with a standard recipe is basmati type rice, using yasmin type rice may affect the taste, texture and appearance of the recipe (Suwannaporn and Linnemann, 2008). At the same time, the standard recipe is not applied. Similarly, when a bread that should be baked in a stone oven is baked using a fan oven, some changes may occur (Birgül, 2014). To avoid all these, the recipe should be applied using the exact and complete ingredients specified in the standard recipe and the cooking methods and equipment in the recipe. All these must be ensured before starting the trials.

After the first two stages, 10 portion trials should be made with the determined ingredients, techniques and equipment. These tests can also be done by other reliable chefs. If full effectiveness is obtained from the prescriptions, the next stage can be started (Çekal and Doğan, 2021).

The third stage is to organize a panel. Tasting should be done by trained or semi-trained panelists in this panel. These panelists should consist of experienced people such as experts in the field, academics, teachers, gourmets and chefs. Panelists are advised not to have any health problems during the tasting and to stop consuming food at least half an hour before the tasting. These panels should be continued until food quality is approved (MEB, 2012; Altınel, 2009).

The ingredients of the recipes whose quality is approved are doubled and duplicated. In mass food production, the reproduction number is 100 (MEB, 2012). At this point, the portion multiplication formula can also be used. This formula used to obtain the desired number of servings from standard recipes is called "adjustment factor". Adjustment factor means dividing the desired serving size by the serving amount approved in the recipe. For example; adjustment factor $=300$ (desired portion size) $/ 50$ (amount applied in the recipe) $=6$ (adjustment factor). Each ingredient of the recipe is multiplied by this adjustment factor to reach the desired portion amount (Demirçakmak, 2020).

Approved prescriptions are revised according to the determined portion numbers and written and recorded in accordance with standard prescribing rules. Standard recipes can be covered with plastic and hung in easily readable places in the kitchen to prevent them from being damaged in kitchen conditions.

### 2.5. Areas Where Standard Prescriptions Provide Profit

With the widespread use of standard recipes, many benefits are provided, especially to food and beverage businesses. These benefits can be grouped under 7 headings;

### 2.5.1. Consistency

- Standard recipes standardize exactly how the food is cooked, with which ingredients, using which tools, in what time, and how it will look in the end. Applying a standard recipe every time a dish is made ensures that the final product is the same every time. In this context, using a standard recipe for every food in a food and beverage business ensures consistency (Yersüren and Zencir, 2019).


### 2.5.2. Quality Control

- The main purpose of standardizing meals with standard recipes is to ensure that each portion will be of the same quality. By applying the specifie conditions to each product to be cooked, a standard product is obtained. Thus, it is ensured that the final product will be of the same quality, taste and quantity each time the standard recipe is applied. This greatly reduces the workload in terms of quality control of cooked meals (Enes, Yavuz and Ercik, 2022).


### 2.5.3. Cost Control

- Standard recipes include the name of the ingredients, their prices and the amount to be used in the recipe. In this way, it is possible to know exactly how much of which material it will cost (Okutmuş and Gövce, 2015). These contents make it easier to control costs (Çam, 2009; Riley, 2005; Koşan, 2013). A cost calculation method called the standard cost method is based on comparing standards related to food costs with the costs incurred as a whole or in food groups (Özgen and Bölükoğlu, 2006). However, in order to apply this method in a business, first of all, standard recipe application must be implemented in the food and beverage business and thus standard portion sizes for food must be determined (Gül and Ergün, 2010). In this way, effectiv cost control can be achieved with standard prescriptions (Sumer and Yanık, 2021; Işık and Yılmaz, 2016; Tandoğan and Şahin, 2014). While it is accepted that the most important point for cost control is to create a standard recipe (Anasız, 2019, Akbulut and Arslan, 2015), it is stated that this method applied in food and beverage businesses is the best method for businesses (Yılmaz and Yalçın, 2021). In order for this model to adapt best and proceed smoothly, prescriptions should be revised by frequently updating prices (Okutmuş and Gövce, 2015).


### 2.5.4. Customer Satisfaction

- With standard recipes, the quality of the final product resulting from the preparation of foods with standardized content, preparation and cooking can be ensured, thus ensuring continuity by offering quality products to customers (Yılmaz, 2000). In addition, thanks to these recipes, nutritional content information can be shared with the customer in accordance with the customer's request (Çakır, 2010). For example; If a customer who orders tiramisu likes this dessert, he may be more likely to order this dessert again when he comes to the business again. However, this time. If he does not receive the same quality product in his order, his satisfaction will decrease. With standard prescriptions, this cause of dissatisfaction is prevented and customer satisfaction is ensured.


### 2.5.5. Convenience in Record Keeping and Purchasing

- In businesses operating with standard recipe application, there is no confusion in purchasing as it is known exactly how much of which food to buy
and what quality and type of food should be. Similarly, when it comes to record keeping, it is easier to know what is in the inventory.


### 2.5.6. Savings

- Failure to create a standard prescription card may result in the purchase of raw materials and supplies that may not be suitable in many respects, resulting in losses and wasted expenses. Since the materials that need to be purchased with standard recipes are purchased in the correct amount, the waste rate will decrease, thus saving will be achieved (Güleç and Ünlüönen, 2022). Another aspect of the savings that come with standardization in the kitchen is the savings in labor thanks to the regularization of the kitchen. (Çakır, 2010).


### 2.5.7. Sustainability

- By recording the preparation of meals in standard recipes, the most appropriate cooking methods and ingredients of the meals are preserved and known (Satouf, Köten, Hatib, Alkayari and Şeyhahmet, 2020). Standardization of dishes that have become cultural elements and have been consumed since ancient times is important for the sustainability of meals and the preservation of culinary culture (Ayaz and Güllü, 2018; Asouzu, Igbo, Uku, 2017). The lack of standard recipes for dishes that are ingrained in cultures also damages the originality of the dishes over time. Standard recipes preserve the essence of dishes while allowing them to be transferred to future generations (Uçuk and Şahin Perçin, 2022; Aydoğdu and Mızrak, 2017). Standard recipes also allow dishes to be recognized around the world and increase their impact (Bulut, 2019).


## 3. Related Studies

In their study for the purpose of describing local dishes, Ayaz, Kırmızıkuşak and Uslu (2021) examined the municipality and governorship websites in 81 provinces of Turkey and concluded that while a total of 587 standard recipes were accessed, 117 of these recipes were inapplicable. The group with the most standard recipes was main dishes, while the group with the least standard recipes was appetizers.

In their study, Uçuk and Şahin Perçin (2022) developed a standard recipe specifically for the yoghurt potato dish from the Gaziantep region and concluded that it would be appropriate to adapt the standard recipes to local dishes.

Similarly, Yurt and Bayraklı (2022) developed a standard recipe for "Peruhi", a local Safranbolu dish, and wanted to contribute to its sustainability.

In his study, Akın (2018) wanted to learn the experiences of gastronomy students during their internship period. One of the results was that standard recipes helped students to produce meals correctly, especially during their internship periods.

In their study, Doğan and Yeşiltaş (2017) wanted to determine the personal characteristics and professional knowledge and skills that a hot kitchen cook should have and concluded that having knowledge of standard recipes is a very important feature in terms of professional knowledge and competence.

In their study, Altunbasan, Yay and Erdem (2016) concluded that for local dishes prepared in hotels, a cook is not required, especially from the region where the food is made, and that every cook can cook these local dishes thanks to standard recipes.

In his study, Öktem (2014) created standard recipes by conducting a literature review on Mersin's local breakfast products, with the idea that they would contribute to gastronomy tourism.

Tandoğan and Şahin (2014) stated in their study that by using the target costing method together with standard recipes, both customer satisfaction can be maintained and the business can achieve its targeted expenses.

In the study conducted by Okutmuş and Gövce (2015), the cost control of the business was carried out in a food and beverage business in Alanya, using the standard recipes of pastry, cake and eclair products, and the product quantity balance table. As a result, they concluded that businesses can achieve effective cost control when they produce in accordance with standard recipes.

In their study, Ömürbek and Altay (2011) examined 46 hotels in Manavgat district and reviewed the internal control structures of these businesses. As a result, although the kitchen is the place that generates the most profit after the rooms, it has been observed that the biggest deficiency in the business is food and beverage. It has been suggested that standard recipes should be used both in the kitchen and in the bar, so that unwanted cost increases can be prevented.

In their study, Okutmuş and Uyar (2014) conducted a fraud detection study in a 5-star hotel in Alanya, which is listed among the best in the world in worldfamous travel magazines. It was determined that in every meat purchase made at the enterprise between January and July 2013, the prices of the meat received were shown much higher than usual, thus it was understood that the chef was responsible for paying more to the supplier company. It has been determined
that the difference is shared by the head chef and the supplier company. They suggested that in order to prevent and detect such frauds, standard prescriptions should be prepared correctly and constant monitoring of the compliance of the personnel with these standard prescriptions is made.

In the study conducted by Keless and Ova (2022), they developed a system called "Food Tracking System" to monitor the supply chain from the supply of raw materials to the moment it reaches the customer's plate, and they tested its usability by making improvements with an engineer working in a food and beverage business. It is underlined that standard recipes will help in terms of stock, wastage and adaptation factor in order to run the program in a healthy way.

## 4. Method

### 4.1. Business Recognition Results

The survey prepared to examine the use of standard recipes in food and beverage establishments, their prevalence and opinions about the application was applied to 426 people. The surveys of the research, which was designed as a descriptive type, were used by applying the convenience sampling method. It was determined that 20 of the 426 surveys were filled out randomly and these surveys were not included in the analysis, and a total of 406 surveys were used.

- The distribution of the participants according to their experience in the food and beverage industry is as follows: 145 people who have worked between $16-20$ years and 130 people who have worked between $6-10$ years. 4 people working for 1-12 months and 11 people working for 2-5 years show the least distribution in the survey. Other distribution rates are as shown in the table.


## What are your years of experience in the food and beverage industry?

|  |  | Frequency | Percent | Valid Percent | Cumulative <br> Percent |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Valid | $1-12$ <br> months | 4 | , 9 | 1,0 | 1,0 |
|  | 2-5 years | 11 | 2,6 | 2,7 | 3,7 |
|  | 6-10 years | 130 | 30,5 | 32,0 | 35,7 |
|  | 11-15 years | 62 | 14,6 | 15,3 | 51,0 |
|  | 216-20 years | 145 | 34,0 | 35,7 | 86,7 |
| Missing | System | 54 | 12,7 | 13,3 | 100,0 |
| Total |  | 406 | 95,3 | 100,0 |  |

Table 1 What are your years of experience in the food and beverage industry?

- Distribution of the participants according to their experience in the business is 146 people, with the most working between $6-10$ years. 9 people working for $21+$ years show the least distribution in the survey. Other distribution rates are as shown in the table.

What are your years of experience in business?

|  |  | Frequency | Percent | Valid Percent | Cumulative <br> Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Valid | $1-12$ <br> months | 55 | 12,9 | 13,5 | 13,5 |
|  | 2-5 years | 91 | 21,4 | 22,4 | 36,0 |
|  | 6-10 years | 146 | 34,3 | 36,0 | 71,9 |
|  | 11-15 years | 47 | 11,0 | 11,6 | 83,5 |
|  | 16-20 years | 58 | 13,6 | 14,3 | 97,8 |
|  | 21+years | 9 | 2,1 | 2,2 | 100,0 |
|  | Total | 406 | 95,3 | 100,0 |  |
| Missing | System | 20 | 4,7 |  |  |
| Total |  | 426 | 100,0 |  |  |

Table 2 What are your years of experience in business?

- The distribution of the participants according to their duties in the business includes 147 people working as kitchen chefs and 105 people working as bar chefs. 29 people working as business owners show the least distribution in the survey. Other distribution rates are as shown in the table.

What is your role in the business?

|  |  |  |  |  | Frequency |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Valid | Business Owner | 29 | 6,8 | 7,1 | 7,1 |
|  | F\&B Manager | 39 | 9,2 | 9,6 | 16,7 |
|  | Kitchen Chef | 147 | 34,5 | 36,2 | 53,0 |
|  | Kitchen Staff | 51 | 12,0 | 12,6 | 65,5 |
|  | Bar Chef | 105 | 24,6 | 25,9 | 91,4 |
| Missing | Syster Staff | 35 | 8,2 | 8,6 | 100,0 |
| Total | Total | 406 | 95,3 | 100,0 |  |

Table 3 What is your role in the business?

- In the distribution according to the field of activity of the business, cafes (112) and patisseries (103) have the most distribution, while restaurants (42) show the least distribution. Other distribution rates are as shown in the table.

What is the field of activity of the business?

|  |  | Frequency | Percent | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Valid | Restaurant | 42 | 9,9 | 10,3 | 10,3 |
|  | Diner | 80 | 18,8 | 19,7 | 30,0 |
|  | Cafe | 112 | 26,3 | 27,6 | 57,6 |
|  | Patisserie | 103 | 24,2 | 25,4 | 83,0 |
|  | Coffee hop | 69 | 16,2 | 17,0 | 100,0 |
|  | Total | 406 | 95,3 | 100,0 |  |
| Missing | System | 20 | 4,7 |  |  |
| Total |  | 426 | 100,0 |  |  |

Table 4 What is the field of activity of the business?

- According to the duration of activity of the business in the sector; While there are 147 businesses operating between 16-20 years and 139 businesses operating between $11-15$ years; There was at least 1 business with less than 1 month of operation. Other distribution rates are listed in the table.


## How long has the business been operating in the industry?

|  |  | Frequency | Percent | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Valid | 0 | 1 | ,2 | ,2 | ,2 |
|  | $1-12$ <br> months | 14 | 3,3 | 3,4 | 3,7 |
|  | 2-5 years | 36 | 8,5 | 8,9 | 12,6 |
|  | 6-10 years | 69 | 16,2 | 17,0 | 29,6 |
|  | 11-15 years | 139 | 32,6 | 34,2 | 63,8 |
|  | 16-20 years | 147 | 34,5 | 36,2 | 100,0 |
|  | Total | 406 | 95,3 | 100,0 |  |
| Missing | System | 20 | 4,7 |  |  |
| Total |  | 426 | 100,0 |  |  |

Table 5 How long has the business been operating in the industry?

- Depending on the number of products the business has, the most; While there are 129 businesses with $26-30$ products and 111 businesses with 21-25 products; The lowest distribution is 11 businesses with $31-35$ products. Other distribution rates are listed in the table.

How many products are there in the business?

|  |  | Frequency | Percent | Valid Percent | Cumulative <br> Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Valid | 11-15 | 16 | 3,8 | 3,9 | 3,9 |
|  | 16-20 | 24 | 5,6 | 5,9 | 9,9 |
|  | 21-25 | 111 | 26,1 | 27,3 | 37,2 |
|  | 26-30 | 129 | 30,3 | 31,8 | 69,0 |
|  | 31-35 | 11 | 2,6 | 2,7 | 71,7 |
|  | 36-40 | 13 | 3,1 | 3,2 | 74,9 |
|  | 41-45 | 36 | 8,5 | 8,9 | 83,7 |
|  | 46-50 | 34 | 8,0 | 8,4 | 92,1 |
|  | 51+ | 32 | 7,5 | 7,9 | 100,0 |
|  | Total | 406 | 95,3 | 100,0 |  |
| Missing | System | 20 | 4,7 |  |  |
| Total |  | 426 | 100,0 |  |  |

Table 6 How many products are there in the business?

- Depending on the number of kitchen staff and/or bar staff the business has, the most; 148 enterprises with 21-25 personnel and 134 enterprises with 26-30 personnel; The minimum distribution is 2 businesses with 5-10 employees. Other distribution rates are listed in the table.

How many kitchen staff and/or bar staff are there in the business?

|  |  |  |  |  | Cumulative <br> Percent |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Valid | $5-10$ | 2 | Pequency | Percent | Valid Percent |

Table 7 How many kitchen staff and/or bar staff are there in the business?

- According to the capacity to make presentations at the same time in the business, the most common ones are; 121 businesses with a presentation capacity of 21-25 and 115 businesses with a presentation capacity of 16-20; The minimum distribution is 1 business with 1-5 presentation capacity. Other distribution rates are listed in the table.

What is your capacity to make presentations at the same time in the business?

|  |  |  |  |  | Cumulative <br> Percent |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Valid | $1-5$ | 1 | Frequency | Percent | Valid Percent |

Table 8 What is your capacity to make presentations at the same time in the business?

### 4.2. Results for Standard Prescription Practices

19 questions were prepared to evaluate the participants' opinions about standard prescription practices. The questions were measured with Likert-type answers such as $1=I$ Strongly Disagree, $2=I$ Disagree, $3=$ Undecided, $4=$ Agree, 5=Very Agree. These data were analyzed with SPSS 25 Process v4.2 statistical data analysis package programs.

1. According to the participants' responses to whether they have sufficien knowledge about standard prescription practices; The number of participants who strongly agree that they have knowledge of prescription application is 127 , 114 agree, 109 are undecided, 41 say they do not have enough knowledge, and the number of participants who think they do not have enough knowledge at all is 15 .

## I think I have sufficient knowledge about standard prescription application.

|  | Frequency |  |  |  | Percent |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Valid Percent | Cumulative <br> Percent |  |  |  |  |
| Valid | I do not agree at all | 15 | 3,5 | 3,7 | 3,7 |
|  | I do not agree | 41 | 9,6 | 10,1 | 13,8 |
|  | I am undecided | 109 | 25,6 | 26,8 | 40,6 |
|  | I agree | 114 | 26,8 | 28,1 | 68,7 |
| I agree so much | 127 | 29,8 | 31,3 | 100,0 |  |
| Missing | System | 406 | 95,3 | 100,0 |  |
| Total |  | 20 | 4,7 |  |  |

Table 9 I think I have sufficient knowledge about standard prescription application.
2. According to the participants' responses to their opinions on whether standard prescription practices are important for cost control; Standard prescription practices were found to be important for cost control. While 113 of the participants strongly agree with the importance of cost control, 126 people agree. In addition, 103 people were undecided, 44 did not agree with this idea, and 20 people did not agree at all.

I think standard prescription application is important for cost control.

|  |  |  |  |  | Frequency |
| :--- | :--- | :---: | :---: | :---: | :---: |
|  |  | Percent | Valid Percent | Cumulative <br> Percent |  |
| Valid | I do not agree at all | 20 | 4,7 | 4,9 | 4,9 |
|  | I do not agree | 44 | 10,3 | 10,8 | 15,8 |
|  | I am undecided | 103 | 24,2 | 25,4 | 41,1 |
|  | I agree | 126 | 29,6 | 31,0 | 72,2 |
|  | I agree so much | 113 | 26,5 | 27,8 | 100,0 |
| Missing | System | 406 | 95,3 | 100,0 |  |
| Total |  | 20 | 4,7 |  |  |

Table 10 I think standard prescription application is important for cost control.
3. While 65 of the participants strongly agree that standard prescription practices positively affect customer satisfaction, 106 people only agree, 190 people are undecided, 67 people do not agree, and 59 people do not agree at all.

## I think that standard recipe application positively affects customer satisfaction.

|  |  |  |  |  | Cumulative <br> Percent |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Valid | I do not agree at all | 59 | 13,8 | 14,5 | 14,5 |
|  | I do not agree | 67 | 15,7 | 16,5 | 31,0 |
|  | I am undecided | 109 | 25,6 | 26,8 | 57,9 |
|  | I agree | 106 | 24,9 | 26,1 | 84,0 |
| Missing | I agree so much | 65 | 15,3 | 16,0 | 100,0 |
| Total | Sotal | 406 | 95,3 | 100,0 |  |

Table 11 I think that standard recipe application positively affects customer satisfaction.
4. While 106 of the participants strongly agreed with the idea that standard prescription practices reduce the workload of the staff, 162 agreed, 73 were undecided, 67 did not agree, and 59 did not agree at all.

I think standard prescription application reduces the workload of the staff.


Table 12 I think standard prescription application reduces the workload of the staff.
5. While 122 of the participants strongly agreed with the idea that creating a standard recipe is a time-consuming process, 122 agreed, 104 were undecided, 46 did not agree, and 12 did not agree at all.

I think creating a standard recipe is a time-consuming process.

|  |  | Frequency | 100,0 | Valid Percent | Cumulative <br> Percent |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Valid | I do not agree at all | 12 | 2,8 | 3,0 | 3,0 |
|  | I do not agree | 46 | 10,8 | 11,3 | 14,3 |
|  | I am undecided | 104 | 24,4 | 25,6 | 39,9 |
|  | I agree | 122 | 28,6 | 30,0 | 70,0 |
|  | I agree so much | 122 | 28,6 | 30,0 | 100,0 |
| Missing | System | 406 | 95,3 | 100,0 |  |
| Total |  | 20 | 4,7 |  |  |

Table 13 I think creating a standard recipe is a time-consuming process.
6. While 106 of the participants strongly agreed with the opinion regarding the inspection of standard prescriptions, 122 people agreed; While 102 people are undecided, 64 people do not agree and 12 people do not agree at all.

I think it should be checked whether standard prescriptions are followed by the staff

|  |  |  |  | Frequency <br> Percent | Cumulative <br> Percent |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Valid | I do not agree at all | 12 | 2,8 | 3,0 | 3,0 |
|  | I do not agree | 64 | 15,0 | 15,8 | 18,7 |
|  | I am undecided | 102 | 23,9 | 25,1 | 43,8 |
|  | I agree | 122 | 28,6 | 30,0 | 73,9 |
| Missing | S agree so much | 106 | 24,9 | 26,1 | 100,0 |
| Total | Total | 406 | 95,3 | 100,0 |  |

Table 14 I think it should be checked whether standard prescriptions are followed by the staff
7. While 106 participants strongly agreed with the view that standard recipes prevent waste; 123 people agree, 105 people are undecided, 41 people do not agree and 31 people do not agree at all.

I think standard recipes prevent food waste

|  | Frequency | Percent | Valid <br> Percent | Cumulative <br> Percent |  |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Valid | I do not agree at all | 31 | 7,3 | 7,6 | 7,6 |
|  | I do not agree | 41 | 9,6 | 10,1 | 17,7 |
|  | I am undecided | 105 | 24,6 | 25,9 | 43,6 |
|  | I agree | 123 | 28,9 | 30,3 | 73,9 |
| I agree so much | 106 | 24,9 | 26,1 | 100,0 |  |
| Missing | System | 406 | 95,3 | 100,0 |  |
| Total |  | 20 | 4,7 |  |  |

Table 15 I think standard recipes prevent food waste
8. While 106 of the participants strongly agreed with the idea that standard prescriptions positively affec the image of the business, 134 agreed, 101 were undecided, 44 did not agree and 21 did not agree at all.

I think that the business image will be positively affected by standard recipe application.

|  |  |  |  | Valid | Cumulative <br> Percent |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Valid | I do not agree at all | 21 | 4,9 | 5,2 | 5,2 |
|  | I do not agree | 44 | 10,3 | 10,8 | 16,0 |
|  | I am undecided | 101 | 23,7 | 24,9 | 40,9 |
|  | I agree | 134 | 31,5 | 33,0 | 73,9 |
| Missing | I agree so much | 106 | 24,9 | 26,1 | 100,0 |
| Total | Total | 406 | 95,3 | 100,0 |  |

Table 16 I think that the business image will be positively affected by standard recipe application.
9. The number of participants who strongly agreed with the idea that standard prescription application would ensure positive continuity of hygiene conditions was 126,116 only agreed, 78 were undecided, 64 did not agree and the number of participants who did not agree at all was 21 .

## I think that standard prescription application will ensure positive continuity of hygiene conditions

|  |  |  |  |  | Frequency |
| :--- | :--- | :---: | :---: | :---: | :---: |
|  | Percent | Valid Percent | Cumulative <br> Percent |  |  |
| Valid | I do not agree at all | 21 | 4,9 | 5,2 | 5,2 |
|  | I do not agree | 64 | 15,0 | 15,8 | 20,9 |
|  | I am undecided | 78 | 18,3 | 19,2 | 40,1 |
|  | I agree | 116 | 27,2 | 28,6 | 68,7 |
|  | I agree so much | 126 | 29,6 | 31,0 | 99,8 |
| Missing | Total | 406 | 95,3 | 100,0 |  |
| Total |  | 20 | 4,7 |  |  |

Table 17 I think that standard prescription application will ensure positive continuity of hygiene conditions
10. While 139 of the participants strongly agreed with the idea that standard prescriptions should be updated at certain time intervals, 124 people agreed, 82
people were undecided, 42 people did not agree with this idea, and 19 people did not agree at all.

I think standard prescriptions should be updated at certain intervals.

|  |  |  |  |  | Frequency |
| :--- | :--- | :---: | :---: | :---: | :---: |
|  | Percent | Valid Percent | Cumulative <br> Percent |  |  |
| Valid | I do not agree at all | 19 | 4,5 | 4,7 | 4,7 |
|  | I do not agree | 42 | 9,9 | 10,3 | 15,0 |
|  | I am undecided | 82 | 19,2 | 20,2 | 35,2 |
|  | I agree | 124 | 29,1 | 30,5 | 65,8 |
| Missing | I agree so much | 139 | 32,6 | 34,2 | 100,0 |
| Total | Total | 406 | 95,3 | 100,0 |  |

Table 18 I think standard prescriptions should be updated at certain intervals.
11. While 121 of the participants strongly agree with the idea that standard prescriptions make inventory control easier, 121 people agree, 104 people are undecided, on the contrary, 42 people disagree with this idea, while 17 people do not agree at all.

I think standard recipes make inventory control easier

|  |  | Frequency | Percent | Valid Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Valid | I do not agree at all | 17 | 4,0 | 4,2 | 4,2 |
|  | I do not agree | 42 | 9,9 | 10,3 | 14,5 |
|  | I am undecided | 104 | 24,4 | 25,6 | 40,1 |
|  | I agree | 121 | 28,4 | 29,8 | 70,0 |
|  | I agree so much | 121 | 28,4 | 29,8 | 99,8 |
|  | Total | 406 | 95,3 | 100,0 |  |
| Missing | System | 20 | 4,7 |  |  |
| Total |  | 426 | 100,0 |  |  |

Table 19 I think standard recipes make inventory control easier
12. While 126 of the participants strongly agree with the idea that standard prescriptions prevent confusion at the point of purchase, 116 people agree, 109 people remain undecided, on the contrary, 44 people disagree with this idea, while 11 people do not agree at all.

I think standard prescriptions prevent confusion at the point of purchase

|  |  |  |  |  |  |
| :--- | :--- | :---: | :---: | :---: | :---: |
|  |  | Frequency | Percent | Valid Percent | Cumulative <br> Percent |
| Valid | I do not agree at all | 11 | 2,6 | 2,7 | 2,7 |
|  | I do not agree | 44 | 10,3 | 10,8 | 13,5 |
|  | I am undecided | 109 | 25,6 | 26,8 | 40,4 |
|  | I agree | 116 | 27,2 | 28,6 | 69,0 |
|  | I agree so much | 126 | 29,6 | 31,0 | 100,0 |
| Missing | System | 406 | 95,3 | 100,0 |  |
| Total |  | 20 | 4,7 |  |  |

Table 20 I think standard prescriptions prevent confusion at the point of purchase
13. While 102 of the participants strongly agreed with the necessity of training the staff about standard prescriptions, 137 people agreed, 94 people were undecided, contrary to this opinion, 55 people did not agree, while 18 people did not agree at all.

I think it is necessary to provide training to staff about standard prescriptions.

|  |  |  |  |  | Cumulative <br> Percent |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Valid | I do not agree at all | 18 | 4,2 | 4,4 | 4,4 |
|  | I do not agree | 55 | 12,9 | 13,5 | 18,0 |
|  | I am undecided | 94 | 22,1 | 23,2 | 41,1 |
|  | I agree | 137 | 32,2 | 33,7 | 74,9 |
| Missing | I agree so much | 102 | 23,9 | 25,1 | 100,0 |
| Total | Sotal | 406 | 95,3 | 100,0 |  |

Table 21 I think it is necessary to provide training to staff about standard prescriptions.
14. While 133 of the participants strongly agree with the idea that standard recipe application is necessary for portion control, 113 people agree, 94 people remain undecided, on the contrary, 55 people disagree with this idea, while 11 people do not agree at all.

I think standard recipe application is necessary for portion control.

|  |  |  |  |  | Cumulative <br> Percent |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Valid | I do not agree at all | 11 | 2,6 | 2,7 | 2,7 |
|  | I do not agree | 55 | 12,9 | 13,5 | 16,3 |
|  | I am undecided | 94 | 22,1 | 23,2 | 39,4 |
|  | I agree | 113 | 26,5 | 27,8 | 67,2 |
| Missing | I agree so much | 133 | 31,2 | 32,8 | 100,0 |
| Total | Sotal | 406 | 95,3 | 100,0 |  |

Table 22 I think standard recipe application is necessary for portion control.
15. While 90 of the participants strongly agree with the idea that standard recipes are effective in controlling nutritional contents, 95 people agree, 151 people remain undecided, on the contrary, 50 people disagree with this idea, while 20 people do not agree at all.

I think standard recipes are effective in controlling their nutritional content.

|  |  |  |  |  | Cumulative <br> Percent |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Valid | I do not agree at all | 20 | 4,7 | 4,9 | 4,9 |
|  | I do not agree | 50 | 11,7 | 12,3 | 17,2 |
|  | I am undecided | 151 | 35,4 | 37,2 | 54,4 |
|  | I agree | 95 | 22,3 | 23,4 | 77,8 |
| Missing | I agree so much | 90 | 21,1 | 22,2 | 100,0 |
| Total | System | 406 | 95,3 | 100,0 |  |

Table 23 I think standard recipes are effective in controlling their nutritional content.
16. While 82 of the participants strongly agree with the idea that standard prescriptions are useful for equipment control, 111 people agree, 111 people are undecided, on the contrary, 83 people disagree with this idea, while 19 people do not agree at all.

I think standard prescriptions are useful for equipment control

|  |  |  |  |  | Cumulative <br> Percent |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Valid | I do not agree at all | 19 | 4,5 | 4,7 | 4,7 |
|  | I do not agree | 83 | 19,5 | 20,4 | 25,1 |
|  | I am undecided | 111 | 26,1 | 27,3 | 52,5 |
|  | I agree | 111 | 26,1 | 27,3 | 79,8 |
|  | I agree so much | 82 | 19,2 | 20,2 | 100,0 |
| Missing | System | 406 | 95,3 | 100,0 |  |
| Total |  | 20 | 4,7 |  |  |

Table 24 I think standard prescriptions are useful for equipment control
17. While 76 of the participants strongly agree with the idea that standard prescriptions can restrict the creativity of the staff, 118 people agree, 108 people are undecided, on the contrary, 75 people disagree with this idea, while 29 people do not agree at all.

## I think that standard prescription application may restrict the creativity of the staff.

|  |  | Frequency | Percent | Valid <br> Percent | Cumulative Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Valid | I do not agree at all | 29 | 6,8 | 7,1 | 7,1 |
|  | I do not agree | 75 | 17,6 | 18,5 | 25,6 |
|  | I am undecided | 108 | 25,4 | 26,6 | 52,2 |
|  | I agree | 118 | 27,7 | 29,1 | 81,3 |
|  | I agree so much | 76 | 17,8 | 18,7 | 100,0 |
|  | Total | 406 | 95,3 | 100,0 |  |
| Missing | System | 20 | 4,7 |  |  |
| Total |  | 426 | 100,0 |  |  |

Table 25 I think that standard prescription application may restrict the creativity of the staff.
18. While 113 of the participants strongly agree with the idea that standard prescriptions increase the reliability of the business, 116 people agree, 89 people are undecided, on the contrary, 56 people disagree with this idea, while 32 people do not agree at all.

I think that standard recipe application increases the reliability of the business.

|  |  |  |  |  |  |
| :--- | :--- | :---: | :---: | :---: | :---: |
|  |  | Frequency | Percent | Valid Percent | Cumulative <br> Percent |
| Valid | I do not agree at all | 32 | 7,5 | 7,9 | 7,9 |
|  | I do not agree | 56 | 13,1 | 13,8 | 21,7 |
|  | I am undecided | 89 | 20,9 | 21,9 | 43,6 |
|  | I agree | 116 | 27,2 | 28,6 | 72,2 |
|  | I agree so much | 113 | 26,5 | 27,8 | 100,0 |
| Missing | Total | System | 406 | 95,3 | 100,0 |
| Total |  | 20 | 4,7 |  |  |

Table 26 I think that standard recipe application increases the reliability of the business.
19. While 130 of the participants strongly agree with the idea that standard prescriptions save money in the number of personnel, 126 people agree, 81 people remain undecided, contrary to this idea, 58 people disagree and 11 people do not agree at all.

I think standard prescription application saves money in the number of personnel.

|  |  |  |  |  | Cumulative <br> Percent |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Valid | I do not agree at all | 11 | 2,6 | 2,7 | 2,7 |
|  | I do not agree | 58 | 13,6 | 14,3 | 17,0 |
|  | I am undecided | 81 | 19,0 | 20,0 | 36,9 |
|  | I agree | 126 | 29,6 | 31,0 | 68,0 |
| Missing | I agree so much | 130 | 30,5 | 32,0 | 100,0 |
| Total | Total | 406 | 95,3 | 100,0 |  |

Table 27 I think standard prescription application saves money in the number of personnel.

According to survey data, the view that standard prescription application has positive results for businesses is more accepted. However, differences were detected for the two negative opinions that prescription applications would
negatively affect creativity and are time-consuming processes. While 122 of the participants strongly agreed with the idea that creating a standard recipe is a time-consuming process, 122 agreed and 104 were undecided. Regarding the opinion that the staff restricts creativity, 76 people strongly agree, 118 people agree, and 108 people are undecided. In conclusion; In addition to restricting creativity and taking time, it reduces costs, waste, personnel workload and total employee needs for the business; The view that it facilitates supervision and control and increases business reliability and customer satisfaction is more widely accepted.

In addition to these data in this study; Results were obtained as to whether the participants' years of experience in the food and beverage industry and in the business, their position in the business, the field of activity, year and capacity of the business create a difference in their opinions about standard recipe applications. For this purpose, the difference test was used. However, before deciding which difference test to apply, it was checked whether the data were normally distributed.

The first assumption made to use parametric test analyzes is normal distribution. Among the normality tests, the most commonly used ones and included in the SPSS program are the Kolmogorov-Smirnov and Shapiro-Wilk normality tests (Durmuş, Yurtkoru and Çinko, 2013, p. 65).

The result of the analysis is Kolmogorov-Smirnov p $<0.05$. According to this result, it is seen that the data is not normally distributed.

Tests of Normality

| $l\|l\| l\|l\| l\|l\| l \mid l$ |
| :--- |


| I think standard prescriptions should be updated at certain intervals | ,219 | 406 | ,000 | ,856 | 406 | ,000 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| I think standard recipes make inventory control easier | ,256 | 406 | ,000 | ,466 | 406 | ,000 |
| I think standard prescriptions prevent confusion at the point of purchase | ,189 | 406 | ,000 | ,874 | 406 | ,000 |
| I think it is necessary to provide training to staff about standard prescription | ,222 | 406 | ,000 | ,886 | 406 | ,000 |
| I think standard recipe application is necessary for portion control | ,195 | 406 | ,000 | ,869 | 406 | ,000 |
| I think standard recipes are effective in controlling their nutritional content | ,203 | 406 | ,000 | ,896 | 406 | ,000 |
| I think standard prescriptions are useful for equipment control | ,180 | 406 | ,000 | ,904 | 406 | ,000 |
| I think that standard prescription application may restrict the creativity of the staff | ,190 | 406 | ,000 | ,907 | 406 | ,000 |
| I think that standard recipe application increases the reliability of the business | ,206 | 406 | ,000 | ,881 | 406 | ,000 |
| I think standard prescription application saves money in the number of personnel | ,217 | 406 | ,000 | ,866 | 406 | ,000 |

a. Lilliefors Significance Correctio

## Table 28 Tests of Normality

Parametric tests should be used when the distribution is not normal and/or the number of observations is small. Since the data were not normally distributed, the Kruskal Wallis test was performed. This test is a non-parametric alternative to one-way analysis of variance. When more than two group comparisons are desired and the assumptions of the ANOVA test are not valid, the Kruskal Wallis test is used (Durmuş, Yurtkoru, \& Çinko, 2013, p. 194).

1) It was wondered whether the participants' years of experience in the food and beverage industry made a difference in their answers regarding their views on standard recipe practices. Accordingly, when the hypotheses created from the questions were measured, our first hypothesis was accepted and the year of experience was found in all 19 questions.

It gave a result of $\mathrm{p}>0.05$. The years the participants spent in the food and beverage industry created differences in their views on standard recipe practices.

## Ranks

|  | What are your years of experience in the food and beverage industry? | N | Mean Rank |
| :---: | :---: | :---: | :---: |
| I think I have sufficien knowledge about standard prescription application | 1-12 months | 4 | 178,13 |
|  | 2-5 years | 11 | 208,00 |
|  | 6-10 years | 130 | 199,10 |
|  | 11-15 years | 62 | 188,87 |
|  | 16-20 years | 145 | 222,77 |
|  | 21+years | 54 | 180,12 |
|  | Total | 406 |  |
| I think standard prescription application is important for cost control | 1-12 months | 4 | 290,25 |
|  | 2-5 years | 11 | 236,05 |
|  | 6-10 years | 130 | 204,17 |
|  | 11-15 years | 62 | 183,35 |
|  | 16-20 years | 145 | 213,44 |
|  | 21+years | 54 | 185,26 |
|  | Total | 406 |  |
| I think that standard recipe application positively affects customer satisfaction | 1-12 months | 4 | 331,25 |
|  | 2-5 years | 11 | 231,45 |
|  | 6-10 years | 130 | 201,29 |
|  | 11-15 years | 62 | 210,45 |
|  | 16-20 years | 145 | 198,66 |
|  | 21+years | 54 | 198,69 |
|  | Total | 406 |  |
| I think standard prescription application reduces the workload of the staff | 1-12 months | 4 | 170,75 |
|  | 2-5 years | 11 | 209,23 |
|  | 6-10 years | 130 | 202,24 |
|  | 11-15 years | 62 | 206,94 |
|  | 16-20 years | 145 | 210,98 |
|  | 21+years | 54 | 183,76 |
|  | Total | 406 |  |


| I think creating a standard recipe is a time- consuming process | 1-12 months | 4 | 225,75 |
| :---: | :---: | :---: | :---: |
|  | 2-5 years | 11 | 187,50 |
|  | 6-10 years | 130 | 202,62 |
|  | 11-15 years | 62 | 193,19 |
|  | 16-20 years | 145 | 205,14 |
|  | 21+years | 54 | 214,65 |
|  | Total | 406 |  |
| I think it should be checked whether standard prescriptions are followed by the staff | 1-12 months | 4 | 191,25 |
|  | 2-5 years | 11 | 163,50 |
|  | 6-10 years | 130 | 201,50 |
|  | 11-15 years | 62 | 203,79 |
|  | 16-20 years | 145 | 215,51 |
|  | 21+years | 54 | 184,80 |
|  | Total | 406 |  |
| I think standard recipes prevent food waste | 1-12 months | 4 | 80,75 |
|  | 2-5 years | 11 | 228,77 |
|  | 6-10 years | 130 | 205,55 |
|  | 11-15 years | 62 | 199,02 |
|  | 16-20 years | 145 | 211,68 |
|  | 21+years | 54 | 185,69 |
|  | Total | 406 |  |
| I think that the business image will be positively affected by standard recipe application | 1-12 months | 4 | 101,00 |
|  | 2-5 years | 11 | 227,59 |
|  | 6-10 years | 130 | 213,06 |
|  | 11-15 years | 62 | 195,52 |
|  | 16-20 years | 145 | 211,31 |
|  | 21+years | 54 | 171,37 |
|  | Total | 406 |  |
| I think that standard prescription application will ensure positive continuity of hygiene conditions | 1-12 months | 4 | 233,50 |
|  | 2-5 years | 11 | 223,95 |
|  | 6-10 years | 130 | 200,60 |
|  | 11-15 years | 62 | 200,51 |
|  | 16-20 years | 145 | 210,42 |
|  | 21+years | 54 | 188,94 |
|  | Total | 406 |  |


| I think standard <br> prescriptions should be <br> updated at certain intervals | $1-12$ months | 4 | 196,63 |
| :--- | :--- | :---: | :---: |
|  | $2-5$ years | 11 | 225,23 |
|  | $11-15$ years | 130 | 205,67 |
|  | $16-20$ years | 62 | 185,98 |
|  | $21+$ years | 145 | 217,56 |
| I think standard recipes <br> make inventory control <br> easier | $1-12$ months | 54 | 176,72 |
|  | $2-5$ years | 406 |  |
|  | $11-15$ years | $16 a r s$ | 4 |


| I think standard recipes are <br> effective in controlling their <br> nutritional content | $1-12$ months | 4 | 261,38 |
| :--- | :--- | :---: | :---: |
|  | $2-5$ years | 11 | 248,77 |
|  | 6-10 years | $11-15$ years | 62 |

Table 29 RANKS Table of "What are your years of experience in the food and beverage industry?"
Test Statisticsa, b

| I think I have sufficien knowledge about standard prescription application | I think standard prescription application is important for cost control | I think that standard recipe application positively affects customer satisfaction | I think standard prescription application reduces the workload of the staff | I think creating a standard recipe is a time- consumi ng process | I think it should be checked whether standard prescriptions are followed by the staff | I think <br> standard recipes prevent food waste | I think that the business image will be positively affected by standard recipe application | I think that standard prescription application will ensure positive continuity of hygiene conditions | I think standard prescriptions should be updated at certain intervals | I think standard recipes make inventory control easier | I think standard prescription s prevent confusion at the point of purchase | I think it is necessary to provide training to staff about standard prescription s | I think <br> standard <br> recipe <br> application <br> is <br> necessary <br> for portion <br> control | I think <br> standard <br> recipes are <br> effective in <br> controlling <br> their <br> nutritional <br> content | I think standard recipes are useful for equipment control | I think that standard prescripti on applicatio n may restrict the creativity of the staff | I think that standard recipe application increases the reliability of the business | I think standard prescription application saves money in the number of personnel |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{l\|l} \text { Kruska } & \\ \text { 1-Wallis H } & 7,988 \end{array}$ | 7,746 | 6,273 | 2,770 | 1,455 | 4,544 | 7,445 | 10,066 | 2,193 | 7,279 | 7,872 | 6,446 | 2,604 | 5,540 | 5,610 | 1,439 | 3,655 | 8,883 | 8,566 |
| df 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Asymp  <br> . Sig. 0,157 | 0,171 | 0,281 | 0,735 | 0,918 | 0,474 | 0,190 | 0,073 | 0,822 | 0,201 | 0,163 | 0,265 | 0,761 | 0,354 | 0,346 | 0,920 | 0,600 | 0,114 | 0,128 |

Table 30 Test Statistics of "'What are your years of experience in the food and beverage industry?"

| H1: Participants' years of experience in the food and beverage industry vary in their views on standard recipe practices. | ACCEPTANCE |
| :---: | :---: |
| H1a: Years of experience in the food and beverage industry vary in whether they think they need information about standard recipe practice. | ACCEPTANCE |
| H1b: Years of experience in the food and beverage industry vary in whether they think standard recipe application is important for cost control. | ACCEPTANCE |
| H1c: Years of experience in the food and beverage industry vary depending on whether they think the standard recipe application positively affect customer satisfaction. | ACCEPTANCE |
| H1d: Years of experience in the food and beverage industry vary depending on whether they think standard recipe application reduces the workload of staff | ACCEPTANCE |
| H1e: Years of experience in the food and beverage industry vary depending on whether they think standard recipe implementation is a time-consuming process. | ACCEPTANCE |
| H1f: Years of experience in the food and beverage industry vary in their opinion that it should be checked whether the standard recipe application is followed by the personnel. | ACCEPTANCE |
| H1g: Years of experience in the food and beverage industry vary in whether they think standard recipe implementation prevents food waste. | ACCEPTANCE |
| H1h: Years of experience in the food and beverage industry vary depending on whether they think that standard recipe application will positively affect the business image. | ACCEPTANCE |
| H11: Years of experience in the food and beverage industry vary depending on whether they think that standard recipe application and hygiene conditions will ensure positive continuity. | ACCEPTANCE |
| H1i: Years of experience in the food and beverage industry vary in their opinion that standard recipes should be updated at certain time intervals. | ACCEPTANCE |
| H1j: Years of experience in the food and beverage industry vary in whether they think standard recipes make inventory control easier. | ACCEPTANCE |
| H1k: Years of experience in the food and beverage industry vary in whether they think standard recipes prevent confusion at the point of purchase. | ACCEPTANCE |
| H11: Years of experience in the food and beverage industry vary in whether they think it is necessary to train staff on standard recipes | ACCEPTANCE |
| H1m: Years of experience in the food and beverage industry vary in whether they think standard recipe practice is necessary for portion control. | ACCEPTANCE |
| H1n: Years of experience in the food and beverage industry vary in whether they think standard recipes are effective in controlling the nutritional content. | ACCEPTANCE |
| H1o: Years of experience in the food and beverage industry vary in whether they think standard recipes are useful for equipment control. | ACCEPTANCE |


| H10̈: Years of experience in the food and beverage industry vary in their <br> opinion that standard recipe application may restrict the creativity of staff | ACCEPTANCE |
| :--- | :--- |
| H1p: Years of experience in the food and beverage industry vary in their <br> opinion that standard recipe application increases the reliability of the <br> business. | ACCEPTANCE |
| H1r: Years of experience in the food and beverage industry vary in their <br> opinion that standard recipe application saves on the number of personnel. | ACCEPTANCE |

Table 31 H1: Participants'years of experience in the food and beverage industry vary in their views on standard recipe practices.
2) It was measured whether the duration of experience the participants had in the business made a difference in their opinions about standard recipe practices. The second main hypothesis, created from 19 questions, was partially rejected. The reason of this; 1.,2.,3.,8.,17. and 19th questions when $\mathrm{p}>0.05$; Other questions result in $\mathrm{p}<0.05$. Experience period; While it causes differences in the opinions of the participants about whether they have sufficien knowledge about standard recipe applications, cost control, customer satisfaction, business image, number of personnel and creativity, there is no difference in the opinions for the other 13 questions.

|  | Ranks |  |  |
| :--- | :--- | :---: | :---: |
|  | What are your years of <br> experience in the business? | N | Mean Rank |
| I think I have sufficien <br> knowledge about standard <br> prescription application | $1-12$ months | 55 | 212,00 |
|  | $2-5$ years | 91 | 209,24 |
|  | $11-10$ years | 146 | 195,84 |
|  | $16-20$ years | 47 | 240,32 |
|  | $21+$ years | 58 | 174,90 |
| I think standard prescription <br> application is important for cost <br> control | $1-12$ months | $2-5$ years | 9 |


| I think creating a standard reci- | $1-12$ months | 55 | 215,85 |
| :--- | :--- | :---: | :---: |
| pe is a time-consuming process | $2-5$ years | 91 | 209,73 |
|  | $6-10$ years | 146 | 196,45 |
|  | $11-15$ years | 47 | 230,95 |
|  | $16-20$ years | 58 | 167,64 |
|  | $21+$ years | 9 | 267,17 |
|  | Total | 406 |  |
| I think it should be checked <br> whether standard prescrip- <br> tions are followed by the staff | $1-12$ months | $2-5$ years | 50 |


| I think standard prescriptions <br> should be updated at certain <br> intervals | $1-12$ months | 55 | 217,23 |
| :--- | :--- | :---: | :---: |
|  | $2-5$ years | 91 | 212,32 |
|  | $6-10$ years | 146 | 191,91 |
|  | $16-15$ years | 47 | 244,26 |
|  | $21+$ years | 58 | 167,47 |
| I think standard recipes <br> make inventory control <br> easier | Total | 9 | 237,89 |
|  | $1-12$ months | 406 |  |
|  | $2-5$ years | 50 |  |


| I think standard recipes are effective in controlling their nutritional content | 1-12 months | 55 | 231,96 |
| :---: | :---: | :---: | :---: |
|  | 2-5 years | 91 | 215,20 |
|  | 6-10 years | 146 | 184,06 |
|  | 11-15 years | 47 | 220,07 |
|  | 16-20 years | 58 | 179,37 |
|  | 21+years | 9 | 295,56 |
|  | Total | 406 |  |
| I think standard prescriptions are useful for equipment control | 1-12 months | 55 | 210,13 |
|  | 2-5 years | 91 | 214,45 |
|  | 6-10 years | 146 | 198,80 |
|  | 11-15 years | 47 | 227,06 |
|  | 16-20 years | 58 | 164,78 |
|  | 21+years | 9 | 254,94 |
|  | Total | 406 |  |
| I think that standard prescription application may restrict the creativity of the staff | 1-12 months | 55 | 199,00 |
|  | 2-5 years | 91 | 214,41 |
|  | 6-10 years | 146 | 204,16 |
|  | 11-15 years | 47 | 200,20 |
|  | 16-20 years | 58 | 176,38 |
|  | 21+years | 9 | 302,06 |
|  | Total | 406 |  |
| I think that standard recipe application increases the reliability of the business | 1-12 months | 55 | 226,33 |
|  | 2-5 years | 91 | 209,61 |
|  | 6-10 years | 146 | 203,63 |
|  | 11-15 years | 47 | 208,88 |
|  | 16-20 years | 58 | 161,51 |
|  | 21+years | 9 | 242,61 |
|  | Total | 406 |  |
| I think standard prescription application saves money in the number of personnel | 1-12 months | 55 | 222,78 |
|  | 2-5 years | 91 | 204,59 |
|  | 6-10 years | 146 | 203,16 |
|  | 11-15 years | 47 | 216,23 |
|  | 16-20 years | 58 | 168,44 |
|  | 21+years | 9 | 239,67 |
|  | Total | 406 |  |

Table 32 RANKS of "What are your years of experience in the business?"
Test Statisticsa,b

Table 33 Test Statistics of " What are your years of experience in the business?"

| H2: Participants' years of experience in the business vary in their views on standard recipe practices. | PARTIALLY REJECT |
| :---: | :---: |
| H2a: Years of experience in the business vary in whether they think they need information about standard recipe practice | ACCEPTANCE |
| H2b: Years of experience in the business vary depending on whether they think standard recipe application is important for cost control. | ACCEPTANCE |
| H 2 c : Years of experience in the business vary depending on whether they think the standard recipe application positively affects custom $r$ satisfaction. | ACCEPTANCE |
| H2d: Years of experience in the business vary depending on whether they think standard prescription application reduces the workload of the staff | REJECTION |
| H2e: Years of experience in the business vary depending on whether they think standard recipe implementation is a time-consuming process. | REJECTION |
| H2f: Years of experience in the business vary depending on whether they think it is necessary to check whether the standard prescription practice is followed by the staff | REJECTION |
| H 2 g : Years of experience in the business vary depending on whether they think standard recipe implementation prevents food waste. | REJECTION |
| H2h: Years of experience in the business vary depending on whether they think that the standard recipe application will positively affect the business image. | ACCEPTANCE |
| H 21 : Years of experience in the business vary depending on whether they think standard recipe application and hygiene conditions will maintain positive continuity. | REJECTION |
| H2i: Years of experience in the business vary depending on whether they think standard recipes should be updated at certain time intervals. | REJECTION |
| H 2 j : Years of experience in business vary in whether they think standard recipes make inventory control easier. | REJECTION |
| H2k: Years of experience in business vary in whether they think standard prescriptions prevent confusion at the point of purchase. | REJECTION |
| H21: Years of experience in the business vary in whether they think it is necessary to train staff on standard prescriptions | REJECTION |
| H 2 m : Years of experience in the business vary in whether they think standard recipe practice is necessary for portion control. | REJECTION |
| H 2 n : Years of experience in the business vary in whether they think standard recipes are effective in controlling the nutritional content | REJECTION |
| H2o: Years of experience in the business vary in whether they think standard prescriptions are useful for equipment control. | REJECTION |
| H2ö: Years of experience in the business vary in their opinion that standard prescription application may restrict the creativity of the staff | ACCEPTANCE |
| H2p: Years of experience in the business vary depending on whether they think that standard recipe application increases the reliability of the business. | REJECTION |
| H2r: Years of experience in the business vary depending on whether they think that standard prescription application saves on the number of personnel. | ACCEPTANCE |

Table 34 H2: Participants' years of experience in the business vary in their views on standard recipe practices.

It was measured whether the participants' duties in the business affected the differences in their opinions regarding standard recipe practices. The third main hypothesis created for this purpose was partially accepted. The reason for this is that the duties in the business do not make a difference in the answers given to one of the sub-hypotheses, whether they think that standard recipe application is necessary for portion control. The tasks of the participants make a difference to the answers to other questions

Ranks

|  | What is your role in the business? | N | Mean Rank |
| :---: | :---: | :---: | :---: |
| I think I have sufficien knowledge about standard prescription application | Business owner | 29 | 209,19 |
|  | F\&B Manager | 39 | 237,32 |
|  | Kitchen chef | 147 | 199,39 |
|  | Kitchen staff | 51 | 205,30 |
|  | Bar chef | 105 | 188,30 |
|  | Bar Staff | 35 | 221,30 |
|  | Total | 406 |  |
| I think standard prescription application is important for cost control | Business owner | 29 | 235,05 |
|  | F\&B Manager | 39 | 225,60 |
|  | Kitchen chef | 147 | 197,92 |
|  | Kitchen staff | 51 | 202,92 |
|  | Bar chef | 105 | 194,49 |
|  | Bar Staff | 35 | 204,04 |
|  | Total | 406 |  |
| I think that standard recipe application positively affects customer satisfaction | Business owner | 29 | 213,64 |
|  | F\&B Manager | 39 | 213,36 |
|  | Kitchen chef | 147 | 191,50 |
|  | Kitchen staff | 51 | 194,05 |
|  | Bar chef | 105 | 219,28 |
|  | Bar Staff | 35 | 200,96 |
|  | Total | 406 |  |
| I think standard prescription application reduces the workload of the staff | Business owner | 29 | 209,02 |
|  | F\&B Manager | 39 | 230,21 |
|  | Kitchen chef | 147 | 202,03 |
|  | Kitchen staff | 51 | 209,61 |
|  | Bar chef | 105 | 183,08 |
|  | Bar Staff | 35 | 227,73 |
|  | Total | 406 |  |
|  | Business owner | 29 | 213,33 |


| I think creating a <br> standard recipe is a time- <br> consuming process | F\&B Manager | 39 | 224,09 |
| :--- | :--- | :---: | :---: |
|  | Kitchen chef | 147 | 209,34 |
|  | Kitchen staff | 51 | 187,23 |
|  | Bar chef | 105 | 192,59 |
|  | Total | 35 | 204,33 |
|  | Business owner | 406 |  |
| I think it should be <br> checked whether standard <br> prescriptions are followed <br> by the staff | F\&B Manager | Kitchen chef | 29 |


| I think standard prescriptions should be updated at certain intervals | Business owner | 29 | 210,98 |
| :---: | :---: | :---: | :---: |
|  | F\&B Manager | 39 | 220,03 |
|  | Kitchen chef | 147 | 203,80 |
|  | Kitchen staff | 51 | 213,79 |
|  | Bar chef | 105 | 182,37 |
|  | Bar Staff | 35 | 226,03 |
|  | Total | 406 |  |
| I think standard recipes make inventory control easier | Business owner | 29 | 223,90 |
|  | F\&B Manager | 39 | 219,82 |
|  | Kitchen chef | 147 | 205,20 |
|  | Kitchen staff | 51 | 199,88 |
|  | Bar chef | 105 | 187,22 |
|  | Bar Staff | 35 | 215,36 |
|  | Total | 406 |  |
| I think standard prescriptions prevent confusion at the point of purchase | Business owner | 29 | 228,79 |
|  | F\&B Manager | 39 | 212,04 |
|  | Kitchen chef | 147 | 199,10 |
|  | Kitchen staff | 51 | 205,68 |
|  | Bar chef | 105 | 191,93 |
|  | Bar Staff | 35 | 223,04 |
|  | Total | 406 |  |
| I think it is necessary to provide training to staff about standard prescriptions | Business owner | 29 | 230,69 |
|  | F\&B Manager | 39 | 225,71 |
|  | Kitchen chef | 147 | 201,94 |
|  | Kitchen staff | 51 | 199,24 |
|  | Bar chef | 105 | 195,73 |
|  | Bar Staff | 35 | 192,33 |
|  | Total | 406 |  |
| I think standard recipe application is necessary for portion control | Business owner | 29 | 246,93 |
|  | F\&B Manager | 39 | 220,31 |
|  | Kitchen chef | 147 | 214,60 |
|  | Kitchen staff | 51 | 181,53 |
|  | Bar chef | 105 | 183,31 |
|  | Bar Staff | 35 | 194,74 |
|  | Total | 406 |  |


| I think standard recipes are effective in controlling their nutritional content | Business owner | 29 | 241,74 |
| :---: | :---: | :---: | :---: |
|  | F\&B Manager | 39 | 222,74 |
|  | Kitchen chef | 147 | 203,12 |
|  | Kitchen staff | 51 | 180,01 |
|  | Bar chef | 105 | 201,91 |
|  | Bar Staff | 35 | 190,96 |
|  | Total | 406 |  |
| I think standard recipes are useful for equipment control | Business owner | 29 | 237,88 |
|  | F\&B Manager | 39 | 224,38 |
|  | Kitchen chef | 147 | 214,01 |
|  | Kitchen staff | 51 | 181,00 |
|  | Bar chef | 105 | 188,24 |
|  | Bar Staff | 35 | 186,16 |
| Total |  | 406 |  |
| I think that standard prescription application may restrict the creativity of the staff | Business owner | 29 | 212,34 |
|  | F\&B Manager | 39 | 182,21 |
|  | Kitchen chef | 147 | 214,52 |
|  | Kitchen staff | 51 | 188,48 |
|  | Bar chef | 105 | 192,94 |
|  | Bar Staff | 35 | 227,20 |
|  | Total | 406 |  |
| I think that standard recipe application increases the reliability of the business | Business owner | 29 | 232,00 |
|  | F\&B Manager | 39 | 207,86 |
|  | Kitchen chef | 147 | 212,97 |
|  | Kitchen staff | 51 | 190,23 |
|  | Bar chef | 105 | 189,43 |
|  | Bar Staff | 35 | 196,83 |
|  | Total | 406 |  |
| I think the standard prescription application saves money in the number of personnel | Business owner | 29 | 225,97 |
|  | F\&B Manager | 39 | 218,17 |
|  | Kitchen chef | 147 | 211,74 |
|  | Kitchen staff | 51 | 179,02 |
|  | Bar chef | 105 | 183,64 |
|  | Bar Staff | 35 | 229,17 |
|  | Total | 406 |  |

Table 35 RANKS of "What is your role in the business?"

| Test Statistics ${ }^{a, b}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| I think I have sufficien t knowl dge about standar d prescrip tion application | I think standard prescript ion applicati on is importan t for cost control |  | I think standard prescript ion applicati on reduces the workloa d of the staff | I think creating a standar d recipe is a timeconsum ing process | I think it should be checked whether standard prescriptio ns are followed by the staff | I think <br> standar <br> d recipes <br> prevent <br> food <br> waste | I think <br> that the <br> busines <br> s image <br> will be <br> positivel <br> y affected <br> by <br> standar <br> d recipe <br> applicati <br> on | I think <br> that <br> standard prescript ion applicati on will ensure positive continuit $y$ of hygiene conditio ns | I think <br> standard <br> prescripti <br> ons <br> should be <br> updated <br> at certain <br> intervals | I think <br> standard <br> recipes <br> make <br> inventory <br> control <br> easier | I think standar d prescrip tions prevent confusi on at the point of purchas e | I think it is necess ary to provide training to staff about standar d prescrip tions | I think standard recipe applicati on is necessa ry for portion control | I think standar d recipes are effective in controlli ng their nutrition al content | I think standar d recipes are useful for equipm ent control | I think <br> standard <br> prescriptio <br> n <br> application <br> may <br> restrict the <br> creativity <br> of the <br> staff | I think <br> that <br> standard recipe applicati on increase sthe reliability of the business | I think <br> the <br> standard <br> prescript <br> ion <br> applicati <br> on saves <br> money <br> in the <br> number <br> of <br> personn <br> el |
| Krus kal- Walli i H $\quad 6,545$ | 4,763 | 4,493 | 7,594 | 3,946 | 2,992 | 7,821 | 8,644 | 8,077 | 6,485 | 4,399 | 4,070 | 4,109 | 12,042 | 7,144 | 9,891 | 6,210 | 5,307 | 10,037 |
| df 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| $\begin{array}{l\|l} \begin{array}{l} \text { Asy } \\ \text { mp. Sig. } \end{array} & 0,257 \end{array}$ | 0,445 | 0,481 | 0,180 | 0,557 | 0,701 | 0,166 | 0,124 | 0,152 | 0,262 | 0,493 | 0,539 | 0,534 | 0,034 | 0,210 | 0,078 | 0,286 | 0,380 | 0,074 |

a. Kruskal Wallis Test
Table 36 Test Statistics of "What is your role in the business?"

| H3: Participants' roles in the business vary in their views on standard recipe practices. | PARTIALLY ACCEPT |
| :---: | :---: |
| H3a: Their role in the business varies in whether they think they need information about standard recipe application. | ACCEPTANCE |
| H3b: Their role in the business varies depending on whether they think standard recipe application is important for cost control. | ACCEPTANCE |
| H3c: Their role in the business varies depending on whether they think that standard recipe application positively affects customer satisfaction | ACCEPTANCE |
| H3d: Their role in the business varies depending on whether they think that standard prescription application reduces the workload of the staff | ACCEPTANCE |
| H3e: Their role in the business varies depending on whether they think standard recipe application is a time- consuming process. | ACCEPTANCE |
| H3f: Their role in the business differs in their opinion that it is necessary to check whether the standard recipe application is applied by the personnel. | ACCEPTANCE |
| H3g: Their role in the business varies depending on whether they think the standard recipe application prevents food waste. | ACCEPTANCE |
| H3h: Their role in the business varies depending on whether they think that standard recipe application will positively affect the image of the business | ACCEPTANCE |
| H31: Their role in the business differs in that they think that stan ard prescription application and hygiene conditions will maintain positive continuity. | ACCEPTANCE |
| H3i: Their role in the business differs in that they think that standard recipes should be updated at certain time intervals. | ACCEPTANCE |
| H3j: Their role in the business differs in that they think standard recipes make inventory control easier. | ACCEPTANCE |
| H3k: Their role in the business differs in that they think standard prescriptions prevent confusion at the point of purchase. | ACCEPTANCE |
| H31: The role in the business varies in whether they think it is necessary to train staff on standard prescriptions | ACCEPTANCE |
| H3m: Their role in the business varies in whether they think standard recipe practice is necessary for portion control. | REJECTION |
| H3n: Their role in the business varies in whether they think standard recipes are effective in controlling the nutritional content | ACCEPTANCE |
| H3o: Their role in the business varies in whether they think standard prescriptions are useful for equipment control. | ACCEPTANCE |
| H3ö: Their role in the business differs in that they think that standard prescription application may restrict the creativity of the staff | ACCEPTANCE |
| H3p: The role in the business differs in the opinion that standard recipe application increases the reliability of the business. | ACCEPTANCE |
| H3r: Their role in the business differs in that they think that standard prescription application saves on the number of personnel. | ACCEPTANCE |

Table 37 H3: Participants'roles in the business vary in their views on standard recipe practices.
3) Do the areas of activity of the business differ in their views on standard recipe practices? The 4th main hypothesis created for this purpose was partially accepted. This is because 4.,12.,16.,18. and 19. sub-hypotheses yield $\mathrm{p}<0.05$ and their sub- hypotheses are rejected. While it does not create a difference in opinions about the field of activity of the business, the number of personnel, the workload of the personnel, purchasing confusion, equipment control and business reliability, it creates a difference in the sub-hypotheses created from all other questions.

Ranks

|  | What is the field of activity of the business? | N | Mean Rank |
| :---: | :---: | :---: | :---: |
| I think I have sufficien knowledge about standard prescription application | Restaurant | 42 | 215,00 |
|  | Diner | 80 | 211,76 |
|  | Cafe | 112 | 214,03 |
|  | Patisserie | 103 | 200,38 |
|  | Coffee Sho | 69 | 174,49 |
|  | Total | 406 |  |
| I think standard prescription application is important for cost control | Restaurant | 42 | 208,39 |
|  | Diner | 80 | 210,48 |
|  | Cafe | 112 | 215,12 |
|  | Patisserie | 103 | 189,69 |
|  | Coffee Sho | 69 | 194,17 |
|  | Total | 406 |  |
| I think that standard recipe application positively affects customer satisfaction | Restaurant | 42 | 203,40 |
|  | Diner | 80 | 207,49 |
|  | Cafe | 112 | 210,03 |
|  | Patisserie | 103 | 190,75 |
|  | Coffee Sho | 69 | 207,38 |
|  | Total | 406 |  |
| I think standard prescription application reduces the workload of the staff | Restaurant | 42 | 231,30 |
|  | Diner | 80 | 215,97 |
|  | Cafe | 112 | 219,16 |
|  | Patisserie | 103 | 187,93 |
|  | Coffee Sho | 69 | 169,95 |
|  | Total | 406 |  |
| Restaurant |  | 42 | 217,52 |


| I think creating a standard recipe is a time-consuming process | Diner | 80 | 208,68 |
| :---: | :---: | :---: | :---: |
|  | Cafe | 112 | 220,00 |
|  | Patisserie | 103 | 188,87 |
|  | Coffee Sho | 69 | 184,02 |
|  | Total | 406 |  |
| I think it should be checked whether standard prescriptions are followed by the staff | Restaurant | 42 | 241,02 |
|  | Diner | 80 | 199,10 |
|  | Cafe | 112 | 213,06 |
|  | Patisserie | 103 | 183,91 |
|  | Coffee Sho | 69 | 199,49 |
|  | Total | 406 |  |
| I think standard recipes prevent food waste | Restaurant | 42 | 209,12 |
|  | Diner | 80 | 206,11 |
|  | Cafe | 112 | 215,00 |
|  | Patisserie | 103 | 196,71 |
|  | Coffee Sho | 69 | 188,53 |
|  | Total | 406 |  |
| I think that the business image will be positively affected by standard recipe application | Restaurant | 42 | 225,70 |
|  | Diner | 80 | 221,53 |
|  | Cafe | 112 | 200,96 |
|  | Patisserie | 103 | 195,15 |
|  | Coffee Sho | 69 | 185,67 |
|  | Total | 406 |  |
| I think that standard prescription application will ensure positive continuity of hygiene conditions | Restaurant | 42 | 227,35 |
|  | Diner | 80 | 202,55 |
|  | Cafe | 112 | 211,08 |
|  | Patisserie | 103 | 191,52 |
|  | Coffee Sho | 69 | 195,65 |
|  | Total | 406 |  |
| I think standard prescriptions should be updated at certain intervals | Restaurant | 42 | 215,44 |
|  | Diner | 80 | 203,06 |
|  | Cafe | 112 | 221,73 |
|  | Patisserie | 103 | 191,04 |
|  | Coffee Sho | 69 | 185,75 |
|  | Total | 406 |  |


| I think standard recipes make <br> inventory control easier | Restaurant | 42 | 218,73 |
| :--- | :--- | :---: | :---: |
|  | Diner | 80 | 205,91 |
|  | Cafe | 112 | 215,91 |
|  | Patisserie | 103 | 190,83 |
| I think standard prescriptions <br> prevent confusion at the point <br> of purchase | Total | Restaurant | 69 |


| I think standard prescription <br> application may restrict the <br> creativity of the staff | Restaurant | 42 | 219,31 |
| :--- | :--- | :---: | :---: |
|  | Diner | 80 | 184,91 |
|  | Cafe | 112 | 223,29 |
|  | Patisserie | 103 | 191,32 |
|  | Total | 69 | 201,49 |
| I think that standard recipe Sho <br> application increases the <br> reliability of the business | Restaurant | 406 |  |
|  | Diner | 42 | 204,86 |
|  | Cafe | 80 | 203,16 |
| Patisserie | 112 | 229,76 |  |
| Total <br> I think the standard prescription <br> application saves money in the <br> number of personnel | Restaurant | Diner | 103 |
|  | Cafe | 69 | 195,68 |
|  | Patisserie | 406 |  |
|  | Coffee Sho | 42 | 192,11 |
|  | Total | 80 | 215,29 |

Table 38 RANKS of "What is the field of activity of the business?"
Test Statisticsa,b

| I think I have sufficient knowled e about standard prescription application | I think standard prescriptio $n$ application is important for cost control | I think that standard recipe applicatio $n$ positively affects customer satisfaction | I think <br> standard prescriptio n application reduces the workload of the staff | I think creating a standard recipe is a timeconsuming process | I think it should be checked whether standard prescriptions are followed by the staff | I think standard recipes prevent food waste | I think that the business image will be positively affected by standard recipe applicatio $n$ | I think that standard prescripti on applicatio n will ensure positive continuity of hygiene condition s | I think standard prescriptio ns should be updated at certain intervals | I think standard recipes make inventory control easier | I think standard prescripti ons prevent confusio n at the point of purchase | I think it is necessar y to provide training to staff about standard prescripti ons | I think standard recipe application is necessary for portion control | I think standard recipes are effective in controllin g their nutritional content | I think <br> standard recipes are useful for equipmen $t$ control | I think <br> standard <br> prescription <br> application <br> may <br> restrict the creativity of the staff | I think that standard recipe applicatio n increases the reliability of the business | I think that standard prescriptio n application saves money in the number of personnel |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Krusk al- <br> Wallis H $\quad 6,466$ | 3,562 | 1,819 | 13,949 | 6,978 | 8,664 | 2,862 | 5,981 | 3,836 | 6,378 | 4,392 | 13,585 | 2,648 | 6,415 | 3,112 | 10,179 | 7,511 | 11,696 | 14,871 |
| df 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| Asym p.  <br> Sig. 0,167 | 0,468 | 0,769 | 0,007 | 0,137 | 0,070 | 0,581 | 0,201 | 0,429 | 0,173 | 0,356 | 0,009 | 0,618 | 0,170 | 0,539 | 0,038 | 0,111 | 0,020 | 0,005 |

[^0]b. Grouping Variable: What is the field of activity of the business
Table 39 Test Statistics of "What is the field of activity of the business?"

| H4: The field of activity of the business varies among participants in their views on standard prescription practices. | PARTIALLY <br> ACCEPT |
| :---: | :---: |
| H4a: The field of activity of the business varies among participants in whether they think they need information about standard recipe application. | ACCEPTANCE |
| H4b: The field of activity of the business varies among participants in whether they think standard recipe application is important for cost control. | ACCEPTANCE |
| H4c: The field of activity of the business varies among participants in whether they think that standard recipe application positively affects customer satisfaction. | ACCEPTANCE |
| H4d: The field of activity of the business varies among participants in whether they think that standard prescription application reduces the workload of staff | REJECTION |
| H4e: The field of activity of the business varies among participants in whether they think standard recipe implementation is a time-consuming process. | ACCEPTANCE |
| H4f: The field of activity of the business varies among participants in their opinion that it is necessary to check whether the standard prescription practice is followed by the staff | ACCEPTANCE |
| H 4 g : Years of experience in the business vary depending on whether they think standard recipe implementation prevents food waste. | ACCEPTANCE |
| H4h: The field of activity of the business varies depending on whether the participants think that the standard recipe application will positively affect the business image. | ACCEPTANCE |
| H41: The field of activity of the business varies depending on whether the participants think that standard prescription application and hygiene conditions will provide positive continuity. | ACCEPTANCE |
| H4i: The field of activity of the business varies among participants in their opinion that standard recipes should be updated at certain time intervals. | ACCEPTANCE |
| H4j: The field of activity of the business varies in whether participants think that standard recipes facilitate inventory control. | ACCEPTANCE |
| H4k: Business segments vary in whether respondents think standard prescriptions prevent confusion at the point of purchase. | REJECTION |
| H41: The business's scope of activity varies among participants in whether they think it is necessary to train staff on standard prescriptions | ACCEPTANCE |
| H4m: The field of activity of the business varies among participants in whether they think standard recipe application is necessary for portion control. | ACCEPTANCE |
| H4n: The scope of the business varies in whether participants think standard recipes are effective in controlling the nutritional content | ACCEPTANCE |
| H40: Business field participants vary in whether they think standard recipes are useful for equipment control. | REJECTION |


| H4ö: The field of activity of the business varies among participants in their <br> opinion that standard recipe application may restrict the creativity of the <br> staff | ACCEPTANCE |
| :--- | :--- |
| H4p: The field of activity of the business varies among participants in their <br> opinion that standard recipe application increases the reliability of the <br> business. | REJECTION |
| H4r: The field of activity of the business varies among participants in <br> their opinion that standard prescription application saves on the number of <br> personnel. | REJECTION |

Table 40 H4: The field of activity of the business varies among participants in their views on standard prescription practices.
4) Do the opinions regarding standard recipe practices differ depending on the period the company has been operating in the sector? The 5th main hypothesis created for this purpose was rejected. All subhypotheses yield $\mathrm{p}<0.05$. How long the businesses have been operating does not make a difference in the participants' opinions about standard prescription practices.

## Ranks

|  | How long has the business been operating in the industry? | N | Mean Rank |
| :---: | :---: | :---: | :---: |
| I think I have sufficient knowledg about standard prescription application | 1-12 months | 14 | 86,43 |
|  | 2-5 years | 36 | 97,60 |
|  | 6-10 years | 69 | 159,91 |
|  | 11-15 years | 139 | 205,22 |
|  | 16-20 years | 147 | 258,04 |
|  | Total | 405 |  |
| I think standard prescription application is important for cost control | 1-12 months | 14 | 122,04 |
|  | 2-5 years | 36 | 124,83 |
|  | 6-10 years | 69 | 153,04 |
|  | 11-15 years | 139 | 198,09 |
|  | 16-20 years | 147 | 257,95 |
|  | Total | 405 |  |
| I think that standard recipe application positively affects customer satisfactio | 1-12 months | 14 | 129,50 |
|  | 2-5 years | 36 | 169,90 |
|  | 6-10 years | 69 | 209,90 |
|  | 11-15 years | 139 | 210,76 |
|  | 16-20 years | 147 | 207,53 |
|  | Total | 405 |  |
| I think standard prescription application reduces the workload of the staff | 1-12 months | 14 | 94,25 |
|  | 2-5 years | 36 | 115,24 |
|  | 6-10 years | 69 | 171,73 |
|  | 11-15 years | 139 | 203,63 |
|  | 16-20 years | 147 | 248,93 |
|  | Total | 405 |  |
| I think creating a standard recipe is a time-consuming process | 1-12 months | 14 | 75,43 |
|  | 2-5 years | 36 | 105,93 |
|  | 6-10 years | 69 | 181,50 |
|  | 11-15 years | 139 | 204,21 |
|  | 16-20 years | 147 | 247,87 |
|  | Total | 405 |  |


| I think it should be checked whether standard prescriptions are followed by the staff | 1-12 months | 14 | 81,11 |
| :---: | :---: | :---: | :---: |
|  | 2-5 years | 36 | 114,57 |
|  | 6-10 years | 69 | 148,15 |
|  | 11-15 years | 139 | 207,83 |
|  | 16-20 years | 147 | 257,44 |
|  | Total | 405 |  |
| I think standard recipes prevent food waste | 1-12 months | 14 | 75,68 |
|  | 2-5 years | 36 | 110,17 |
|  | 6-10 years | 69 | 173,17 |
|  | 11-15 years | 139 | 204,63 |
|  | 16-20 years | 147 | 250,32 |
|  | Total | 405 |  |
| I think that the business image will be positively affected by standard recipe application | 1-12 months | 14 | 71,50 |
|  | 2-5 years | 36 | 117,31 |
|  | 6-10 years | 69 | 151,04 |
|  | 11-15 years | 139 | 203,48 |
|  | 16-20 years | 147 | 260,45 |
|  | Total | 405 |  |
| I think that standard prescription application will ensure positive continuity of hygiene conditions | 1-12 months | 14 | 107,36 |
|  | 2-5 years | 36 | 104,13 |
|  | 6-10 years | 69 | 154,13 |
|  | 11-15 years | 139 | 205,75 |
|  | 16-20 years | 147 | 256,66 |
|  | Total | 405 |  |
| I think standard prescriptions should be updated at certain intervals | 1-12 months | 14 | 77,43 |
|  | 2-5 years | 36 | 126,19 |
|  | 6-10 years | 69 | 154,55 |
|  | 11-15 years | 139 | 208,84 |
|  | 16-20 years | 147 | 250,99 |
|  | Total | 405 |  |
| I think standard recipes make inventory control easier | 1-12 months | 14 | 58,25 |
|  | 2-5 years | 36 | 120,69 |
|  | 6-10 years | 69 | 156,25 |
|  | 11-15 years | 139 | 201,92 |
|  | 16-20 years | 147 | 259,90 |
|  | Total | 405 |  |


| I think standard prescriptions prevent confusion at the point of purchase | 1-12 months | 14 | 98,00 |
| :---: | :---: | :---: | :---: |
|  | 2-5 years | 36 | 130,40 |
|  | 6-10 years | 69 | 162,38 |
|  | 11-15 years | 139 | 211,94 |
|  | 16-20 years | 147 | 241,39 |
|  | Total | 405 |  |
| I think it is necessary to provide training to staff about standard prescriptions | 1-12 months | 14 | 86,71 |
|  | 2-5 years | 36 | 133,08 |
|  | 6-10 years | 69 | 150,36 |
|  | 11-15 years | 139 | 202,93 |
|  | 16-20 years | 147 | 255,97 |
|  | Total | 405 |  |
| I think standard recipe application is necessary for portion control | 1-12 months | 14 | 65,14 |
|  | 2-5 years | 36 | 96,88 |
|  | 6-10 years | 69 | 154,27 |
|  | 11-15 years | 139 | 196,46 |
|  | 16-20 years | 147 | 271,17 |
|  | Total | 405 |  |
| I think standard recipes are effective in controlling their nutritional content | 1-12 months | 14 | 102,18 |
|  | 2-5 years | 36 | 100,36 |
|  | 6-10 years | 69 | 178,82 |
|  | 11-15 years | 139 | 208,82 |
|  | 16-20 years | 147 | 243,59 |
|  | Total | 405 |  |
| I think standard recipes are useful for equipment control | 1-12 months | 14 | 107,89 |
|  | 2-5 years | 36 | 108,38 |
|  | 6-10 years | 69 | 188,75 |
|  | 11-15 years | 139 | 206,15 |
|  | 16-20 years | 147 | 238,94 |
|  | Total | 405 |  |
| I think that standard prescription application may restrict the creativity of the staff | 1-12 months | 14 | 138,61 |
|  | 2-5 years | 36 | 144,65 |
|  | 6-10 years | 69 | 193,17 |
|  | 11-15 years | 139 | 206,83 |
|  | 16-20 years | 147 | 224,42 |
|  | Total | 405 |  |


| I think that standard recipe application increases the reliability of the business | 1-12 months | 14 | 110,86 |
| :---: | :---: | :---: | :---: |
|  | 2-5 years | 36 | 133,10 |
|  | 6-10 years | 69 | 179,51 |
|  | 11-15 years | 139 | 207,26 |
|  | 16-20 years | 147 | 235,89 |
|  | Total | 405 |  |
| I think the standard prescription application saves money in the number of personnel. | 1-12 months | 14 | 76,32 |
|  | 2-5 years | 36 | 119,79 |
|  | 6-10 years | 69 | 166,71 |
|  | 11-15 years | 139 | 194,36 |
|  | 16-20 years | 147 | 260,65 |
|  | Total | 405 |  |

Table 41 RANKS of "How long has the business been operating in the industry?"
Test Statisticsa,b

a. Kruskal Wallis Test
b. Grouping Variable: How long has the business been operating in the industry?
Table 42 Test Statistics of "How long has the business been operating in the industry?"

| H5: The duration of the business's activity in the sector varies in participants' opinions regarding standard recipe practices. | REJECTION |
| :---: | :---: |
| H5a: The duration of the business's activity in the sector varies among participants in whether they think they need information about standard recipe application. | REJECTION |
| H5b: The duration of the business's activity in the sector varies among participants in whether they think standard recipe application is important for cost control. | REJECTION |
| H5c: The duration of the business's activity in the sector varies among participants in their opinion of whether the standard recipe application positively affects customer satisfaction | REJECTION |
| H5d: The duration of the business's activity in the sector varies among participants in whether they think that standard prescription application reduces the workload of the staff | REJECTION |
| H5e: The duration of the business's activity in the sector varies among participants in whether they think standard recipe implementation is a timeconsuming process. | REJECTION |
| H5f: The duration of activity of the business in the sector varies among the participants in their opinion that it is necessary to check whether the standard recipe application is applied by the personnel | REJECTION |
| H5g: The duration of the business's activity in the sector varies in whether participants think that standard recipe application prevents food waste. | REJECTION |
| H5h: The duration of the business's activity in the sector varies among participants in their opinion that the standard recipe application will positively affect the business image | REJECTION |
| H51: The duration of activity of the business in the sector varies depending on whether the participants think that standard recipe application and hygiene conditions will provide positive continuity. | REJECTION |
| H5i: The duration of the business's activity in the sector varies among participants in their opinion that standard recipes should be updated at certain time intervals. | REJECTION |
| H5j: The duration of the business's activity in the sector varies among participants in their opinion that standard recipes facilitate inventory control. | REJECTION |
| H5k: The length of time the business has been operating in the industry varies among participants in their opinion that standard recipes prevent confusion at the point of purchase. | REJECTION |
| H51: The length of time the business has been operating in the industry varies among participants in whether they think it is necessary to provide training to staff on standard recipes | REJECTION |
| H5m: The duration of the business's activity in the sector varies among participants in whether they think standard recipe application is necessary for portion control. | REJECTION |


| H5n: The length of time the business has been operating in the industry <br> varies among participants in whether they think standard recipes are <br> effective in controlling the nutritional content | REJECTION |
| :--- | :--- |
| H5o: The length of time the business has been operating in the industry <br> varies among participants in whether they think standard recipes are useful <br> for equipment control. | REJECTION |
| H5ö: The duration of the business's activity in the sector varies among <br> participants in their opinion that standard recipe application may restrict the <br> creativity of the staff | REJECTION |
| H5p: The duration of the business's activity in the sector varies among <br> participants in their opinion that standard recipe application increases the <br> reliability of the business. | REJECTION |
| H5r: The duration of the business's activity in the sector varies depending <br> on whether participants think that standard prescription application saves on <br> the number of personnel. | REJECTION |

Table 43 H5: The duration of the business's activity in the sector varies in participants' opinions regarding standard recipe practices.
5) Do the number of products owned by the business differ in opinions regarding standard recipe practices? The 6th main hypothesis created for this purpose was rejected. All subhypotheses yield $\mathrm{p}<0.05$. The number of products their businesses have does not make a difference in the participants' opinions about standard recipe practices.

## Ranks

|  | How many products are there in the business? | N | Mean Rank |
| :---: | :---: | :---: | :---: |
| I think I have sufficien knowledge about standard prescription application | 11-15 | 16 | 110,75 |
|  | 16-20 | 24 | 138,29 |
|  | 21-25 | 111 | 192,47 |
|  | 26-30 | 129 | 268,26 |
|  | 31-35 | 11 | 193,73 |
|  | 36-40 | 13 | 157,92 |
|  | 41-45 | 36 | 162,65 |
|  | 46-50 | 34 | 181,34 |
|  | 51+ | 32 | 167,34 |
|  | Total | 406 |  |
| I think standard prescription application is important for cost control | 11-15 | 16 | 81,28 |
|  | 16-20 | 24 | 145,98 |
|  | 21-25 | 111 | 194,26 |
|  | 26-30 | 129 | 259,92 |
|  | 31-35 | 11 | 203,91 |
|  | 36-40 | 13 | 191,15 |
|  | 41-45 | 36 | 170,99 |
|  | 46-50 | 34 | 167,75 |
|  | 51+ | 32 | 191,80 |
|  | Total | 406 |  |
| I think that standard recipe application positively affects customer satisfaction | 11-15 | 16 | 189,91 |
|  | 16-20 | 24 | 210,92 |
|  | 21-25 | 111 | 201,38 |
|  | 26-30 | 129 | 207,71 |
|  | 31-35 | 11 | 209,95 |
|  | 36-40 | 13 | 208,65 |
|  | 41-45 | 36 | 206,88 |
|  | 46-50 | 34 | 191,21 |
|  | 51+ | 32 | 200,08 |
|  | Total | 406 |  |


| I think standard prescription application reduces the workload of the staff | 11-15 | 16 | 141,56 |
| :---: | :---: | :---: | :---: |
|  | 16-20 | 24 | 169,60 |
|  | 21-25 | 111 | 192,24 |
|  | 26-30 | 129 | 246,22 |
|  | 31-35 | 11 | 212,82 |
|  | 36-40 | 13 | 206,08 |
|  | 41-45 | 36 | 171,17 |
|  | 46-50 | 34 | 182,49 |
|  | 51+ | 32 | 181,19 |
|  | Total | 406 |  |
| I think creating a standard recipe is a time-consuming process | 11-15 | 16 | 154,69 |
|  | 16-20 | 24 | 179,13 |
|  | 21-25 | 111 | 205,73 |
|  | 26-30 | 129 | 243,97 |
|  | 31-35 | 11 | 177,23 |
|  | 36-40 | 13 | 202,42 |
|  | 41-45 | 36 | 144,81 |
|  | 46-50 | 34 | 168,35 |
|  | 51+ | 32 | 188,13 |
|  | Total | 406 |  |
| I think it should be checked whether standard prescriptions are followed by the staff | 11-15 | 16 | 92,00 |
|  | 16-20 | 24 | 151,42 |
|  | 21-25 | 111 | 203,87 |
|  | 26-30 | 129 | 262,68 |
|  | 31-35 | 11 | 197,05 |
|  | 36-40 | 13 | 135,73 |
|  | 41-45 | 36 | 181,08 |
|  | 46-50 | 34 | 160,18 |
|  | 51+ | 32 | 159,47 |
|  | Total | 406 |  |


| I think standard recipes prevent food waste | 11-15 | 16 | 129,78 |
| :---: | :---: | :---: | :---: |
|  | 16-20 | 24 | 157,38 |
|  | 21-25 | 111 | 204,60 |
|  | 26-30 | 129 | 257,57 |
|  | 31-35 | 11 | 188,18 |
|  | 36-40 | 13 | 152,04 |
|  | 41-45 | 36 | 160,08 |
|  | 46-50 | 34 | 166,40 |
|  | 51+ | 32 | 167,63 |
|  | Total | 406 |  |
| I think that the business image will be positively affected by standard recipe application | 11-15 | 16 | 132,88 |
|  | 16-20 | 24 | 131,94 |
|  | 21-25 | 111 | 205,57 |
|  | 26-30 | 129 | 257,24 |
|  | 31-35 | 11 | 218,05 |
|  | 36-40 | 13 | 165,81 |
|  | 41-45 | 36 | 173,99 |
|  | 46-50 | 34 | 166,00 |
|  | 51+ | 32 | 152,02 |
|  | Total | 406 |  |
| I think that standard prescription application will ensure positive continuity of hygiene conditions | 11-15 | 16 | 100,28 |
|  | 16-20 | 24 | 125,79 |
|  | 21-25 | 111 | 210,27 |
|  | 26-30 | 129 | 253,16 |
|  | 31-35 | 11 | 186,50 |
|  | 36-40 | 13 | 212,35 |
|  | 41-45 | 36 | 171,42 |
|  | 46-50 | 34 | 164,37 |
|  | 51+ | 32 | 169,66 |
|  | Total | 406 |  |
| I think standard prescriptions should be updated at certain intervals | 11-15 | 16 | 124,53 |
|  | 16-20 | 24 | 120,33 |
|  | 21-25 | 111 | 200,17 |
|  | 26-30 | 129 | 269,48 |
|  | 31-35 | 11 | 186,14 |
|  | 36-40 | 13 | 174,23 |
|  | 41-45 | 36 | 183,93 |
|  | 46-50 | 34 | 146,66 |
|  | 51+ | 32 | 151,20 |
|  | Total | 406 |  |


| I think standard recipes make inventory control easier | 11-15 | 16 | 104,53 |
| :---: | :---: | :---: | :---: |
|  | 16-20 | 24 | 143,00 |
|  | 21-25 | 111 | 194,04 |
|  | 26-30 | 129 | 281,04 |
|  | 31-35 | 11 | 187,45 |
|  | 36-40 | 13 | 164,85 |
|  | 41-45 | 36 | 160,40 |
|  | 46-50 | 34 | 143,81 |
|  | 51+ | 32 | 151,72 |
|  | Total | 406 |  |
| I think standard prescriptions prevent confusion at the point of purchase | 11-15 | 16 | 154,28 |
|  | 16-20 | 24 | 141,65 |
|  | 21-25 | 111 | 205,63 |
|  | 26-30 | 129 | 252,30 |
|  | 31-35 | 11 | 191,23 |
|  | 36-40 | 13 | 184,62 |
|  | 41-45 | 36 | 169,13 |
|  | 46-50 | 34 | 153,81 |
|  | 51+ | 32 | 173,73 |
|  | Total | 406 |  |
| I think it is necessary to provide training to staff about standard prescriptions | 11-15 | 16 | 103,06 |
|  | 16-20 | 24 | 170,10 |
|  | 21-25 | 111 | 187,17 |
|  | 26-30 | 129 | 265,16 |
|  | 31-35 | 11 | 206,27 |
|  | 36-40 | 13 | 198,19 |
|  | 41-45 | 36 | 184,93 |
|  | 46-50 | 34 | 153,72 |
|  | 51+ | 32 | 161,83 |
|  | Total | 406 |  |


| I think standard recipe application is necessary for portion control | 11-15 | 16 | 119,13 |
| :---: | :---: | :---: | :---: |
|  | 16-20 | 24 | 117,77 |
|  | 21-25 | 111 | 203,77 |
|  | 26-30 | 129 | 267,52 |
|  | 31-35 | 11 | 192,59 |
|  | 36-40 | 13 | 178,19 |
|  | 41-45 | 36 | 166,44 |
|  | 46-50 | 34 | 177,16 |
|  | 51+ | 32 | 134,67 |
|  | Total | 406 |  |
| I think standard recipes are effective in controlling their nutritional content | 11-15 | 16 | 105,97 |
|  | 16-20 | 24 | 148,56 |
|  | 21-25 | 111 | 201,58 |
|  | 26-30 | 129 | 248,99 |
|  | 31-35 | 11 | 159,41 |
|  | 36-40 | 13 | 225,23 |
|  | 41-45 | 36 | 178,01 |
|  | 46-50 | 34 | 189,06 |
|  | 51+ | 32 | 167,09 |
|  | Total | 406 |  |
| I think standard prescriptions are useful for equipment control | 11-15 | 16 | 148,13 |
|  | 16-20 | 24 | 162,38 |
|  | 21-25 | 111 | 207,07 |
|  | 26-30 | 129 | 235,45 |
|  | 31-35 | 11 | 176,05 |
|  | 36-40 | 13 | 238,23 |
|  | 41-45 | 36 | 163,35 |
|  | 46-50 | 34 | 201,01 |
|  | 51+ | 32 | 164,00 |
|  | Total | 406 |  |


| I think that standard prescription application may restrict the creativity of the staff | 11-15 | 16 | 144,38 |
| :---: | :---: | :---: | :---: |
|  | 16-20 | 24 | 161,79 |
|  | 21-25 | 111 | 210,61 |
|  | 26-30 | 129 | 229,25 |
|  | 31-35 | 11 | 208,09 |
|  | 36-40 | 13 | 183,35 |
|  | 41-45 | 36 | 172,90 |
|  | 46-50 | 34 | 184,47 |
|  | 51+ | 32 | 197,14 |
|  | Total | 406 |  |
| I think that standard recipe application increases the reliability of the business | 11-15 | 16 | 121,28 |
|  | 16-20 | 24 | 187,15 |
|  | 21-25 | 111 | 198,94 |
|  | 26-30 | 129 | 243,30 |
|  | 31-35 | 11 | 222,86 |
|  | 36-40 | 13 | 190,92 |
|  | 41-45 | 36 | 178,26 |
|  | 46-50 | 34 | 177,07 |
|  | 51+ | 32 | 167,17 |
|  | Total | 406 |  |
| I think standard prescription application saves money in the number of personnel | 11-15 | 16 | 140,28 |
|  | 16-20 | 24 | 129,17 |
|  | 21-25 | 111 | 212,29 |
|  | 26-30 | 129 | 256,18 |
|  | 31-35 | 11 | 170,77 |
|  | 36-40 | 13 | 165,92 |
|  | 41-45 | 36 | 167,90 |
|  | 46-50 | 34 | 175,22 |
|  | 51+ | 32 | 144,61 |
|  | Total | 406 |  |

Table 44 RANKS of "How many products are there in the business?"
Test Statistics ${ }^{a, b}$


[^1]Table 45 Test Statistics of " How many products are there in the business?"

| H6: Participants differ in their opinions regarding standard recipe <br> practices for the number of products owned by the business. | REJECTION |
| :--- | :--- |
| H6a: The number of products owned by the business varies in whether <br> participants think they need information about standard recipe application. | REJECTION |
| H6b: The number of products owned by the business varies among <br> participants in whether they think standard recipe application is important <br> for cost control. | REJECTION |
| H6c: The number of products owned by the business varies among <br> participants in their opinion of whether the standard recipe application <br> positively affects customer satisfaction | REJECTION |
| H6d: The number of products owned by the business varies among <br> participants in their opinion of whether standard prescription application <br> reduces the workload of the staff | REJECTION |
| H6e: The number of products the business has varies among participants in <br> their opinion of whether standard recipe application is a time-consuming <br> process. | REJECTION |
| H6f: Participants differ in their opinion that the number of products owned <br> by the business should be checked to see whether the standard recipe <br> application is followed by the personnel. | REJECTION |
| H6g: The number of products the business has varies among participants <br> in their opinion of whether the standard recipe application prevents food <br> waste. | REJECTION |
| H6h: The number of products owned by the business varies among <br> participants in their opinion that the standard recipe application will <br> positively affect the image of the business | REJECTION |
| H61: Participants differ in their opinion that the number of products owned <br> by the business will ensure positive continuity of hygiene conditions with <br> standard recipe application. | REJECTION |
| H6i: The number of products owned by the business varies among <br> participants in their opinion that standard recipes should be updated at <br> certain intervals. | REJECTION |
| H6j: The number of products the business has varies among participants in <br> their opinion that standard recipes facilitate inventory control. | REJECTION |
| H6k: The number of products the business has varies among participants <br> in their opinion that standard recipes prevent confusion at the point of <br> purchase. | REJECTION |
| H61: The number of products the business has varies among participants on <br> whether they think it is necessary to provide training to staff about standard <br> recipes. | REJECTION |
| H6m: The number of products the business has varies among participants <br> in whether they think standard recipe application is necessary for portion <br> control. | REJECTION |


| H6n: The number of products a business has varies among participants <br> in whether they think standard recipes are effective in controlling the <br> nutritional content. | REJECTION |
| :--- | :--- |
| H6o: The number of products the business has varies among participants in <br> whether they think standard recipes are useful for equipment control. | REJECTION |
| H60̈: Participants differ in their opinion that the number of products owned <br> by the business may restrict the creativity of the staff by applying standard <br> recipes. | REJECTION |
| H6p: Participants' opinions about the number of products owned by the <br> business vary in their opinion that standard recipe application increases the <br> reliability of the business. | REJECTION |
| H6r: The number of products owned by the business varies among <br> participants in their opinion that standard prescription application saves on <br> the number of personnel. | REJECTION |

Table 46 H6: Participants differ in their opinions regarding standard recipe practices for the number of products owned by the business.
6) Do the kitchen staff and/or bar staff of the establishment differ in their opinions regarding standard recipe practices? The 7th main hypothesis created for this purpose was rejected. All subhypotheses yield $\mathrm{p}<0.05$. The number of kitchen staff and/or bar staff in their businesses does not make a difference in the participants' opinions about standard recipe practices.

## Ranks

|  | How many kitchen staff and/or bar staff are there in the business? | N | Mean Rank |
| :---: | :---: | :---: | :---: |
| I think I have sufficien knowledge about standard prescription application | 5-10 | 2 | 111,00 |
|  | 11-15 | 53 | 90,30 |
|  | 16-20 | 69 | 168,23 |
|  | 21-25 | 148 | 200,72 |
|  | 26-30 | 134 | 270,89 |
|  | Total | 406 |  |
| I think standard prescription application is important for cost control | 5-10 | 2 | 63,25 |
|  | 11-15 | 53 | 100,82 |
|  | 16-20 | 69 | 166,18 |
|  | 21-25 | 148 | 205,31 |
|  | 26-30 | 134 | 263,42 |
|  | Total | 406 |  |
| I think that standard recipe application positively affects customer satisfaction | 5-10 | 2 | 93,00 |
|  | 11-15 | 53 | 157,97 |
|  | 16-20 | 69 | 209,18 |
|  | 21-25 | 148 | 212,29 |
|  | 26-30 | 134 | 210,53 |
|  | Total | 406 |  |
| I think standard prescription application reduces the workload of the staff | 5-10 | 2 | 130,00 |
|  | 11-15 | 53 | 120,25 |
|  | 16-20 | 69 | 181,22 |
|  | 21-25 | 148 | 210,76 |
|  | 26-30 | 134 | 240,97 |
|  | Total | 406 |  |
| I think creating a standard recipe is a time-consuming process | 5-10 | 2 | 167,00 |
|  | 11-15 | 53 | 127,58 |
|  | 16-20 | 69 | 178,67 |
|  | 21-25 | 148 | 218,24 |
|  | 26-30 | 134 | 230,57 |
|  | Total | 406 |  |


| I think it should be checked whether standard prescriptions are followed by the staff | 5-10 | 2 | 44,50 |
| :---: | :---: | :---: | :---: |
|  | 11-15 | 53 | 97,97 |
|  | 16-20 | 69 | 173,05 |
|  | 21-25 | 148 | 209,23 |
|  | 26-30 | 134 | 256,96 |
|  | Total | 406 |  |
| I think standard recipes prevent food waste | 5-10 | 2 | 70,50 |
|  | 11-15 | 53 | 129,12 |
|  | 16-20 | 69 | 170,28 |
|  | 21-25 | 148 | 204,70 |
|  | 26-30 | 134 | 250,68 |
|  | Total | 406 |  |
| I think that the business image will be positively affected by standard recipe application | 5-10 | 2 | 79,75 |
|  | 11-15 | 53 | 111,42 |
|  | 16-20 | 69 | 188,28 |
|  | 21-25 | 148 | 193,99 |
|  | 26-30 | 134 | 260,10 |
|  | Total | 406 |  |
| I think that standard prescription application will ensure positive continuity of hygiene conditions | 5-10 | 2 | 53,50 |
|  | 11-15 | 53 | 94,82 |
|  | 16-20 | 69 | 185,88 |
|  | 21-25 | 148 | 203,63 |
|  | 26-30 | 134 | 257,66 |
|  | Total | 406 |  |
| I think standard prescriptions should be updated at certain intervals | 5-10 | 2 | 173,50 |
|  | 11-15 | 53 | 110,84 |
|  | 16-20 | 69 | 177,46 |
|  | 21-25 | 148 | 197,90 |
|  | 26-30 | 134 | 260,19 |
|  | Total | 406 |  |
| I think standard recipes make inventory control easier | 5-10 | 2 | 75,00 |
|  | 11-15 | 53 | 105,07 |
|  | 16-20 | 69 | 174,25 |
|  | 21-25 | 148 | 193,44 |
|  | 26-30 | 134 | 270,52 |
|  | Total | 406 |  |
| I think standard prescriptions prevent confusion at the point of purchase | 5-10 | 2 | 19,75 |
|  | 11-15 | 53 | 129,00 |
|  | 16-20 | 69 | 176,50 |
|  | 21-25 | 148 | 195,29 |
|  | 26-30 | 134 | 258,68 |
|  | Total | 406 |  |


| I think it is necessary to provide training to staff about standard prescriptions | 5-10 | 2 | 46,00 |
| :---: | :---: | :---: | :---: |
|  | 11-15 | 53 | 116,64 |
|  | 16-20 | 69 | 156,26 |
|  | 21-25 | 148 | 203,91 |
|  | 26-30 | 134 | 264,08 |
|  | Total | 406 |  |
| I think standard recipe application is necessary for portion control | 5-10 | 2 | 76,25 |
|  | 11-15 | 53 | 105,60 |
|  | 16-20 | 69 | 188,95 |
|  | 21-25 | 148 | 192,09 |
|  | 26-30 | 134 | 264,21 |
|  | Total | 406 |  |
| I think standard recipes are effective in controlling their nutritional content | 5-10 | 2 | 45,50 |
|  | 11-15 | 53 | 127,87 |
|  | 16-20 | 69 | 198,57 |
|  | 21-25 | 148 | 197,85 |
|  | 26-30 | 134 | 244,54 |
|  | Total | 406 |  |
| I think standard prescriptions are useful for equipment control | 5-10 | 2 | 35,50 |
|  | 11-15 | 53 | 134,25 |
|  | 16-20 | 69 | 191,62 |
|  | 21-25 | 148 | 204,88 |
|  | 26-30 | 134 | 237,99 |
|  | Total | 406 |  |
| I think that standard prescription application may restrict the creativity of the staff | 5-10 | 2 | 143,25 |
|  | 11-15 | 53 | 141,71 |
|  | 16-20 | 69 | 201,28 |
|  | 21-25 | 148 | 199,08 |
|  | 26-30 | 134 | 234,86 |
|  | Total | 406 |  |
| I think that standard recipe application increases the reliability of the business | 5-10 | 2 | 74,75 |
|  | 11-15 | 53 | 123,87 |
|  | 16-20 | 69 | 198,30 |
|  | 21-25 | 148 | 205,80 |
|  | 26-30 | 134 | 237,06 |
|  | Total | 406 |  |
| I think standard prescription application saves money in the number of personnel | 5-10 | 2 | 75,25 |
|  | 11-15 | 53 | 102,48 |
|  | 16-20 | 69 | 203,20 |
|  | 21-25 | 148 | 206,31 |
|  | 26-30 | 134 | 242,41 |
|  | Total | 406 |  |

Table 47 RANKS of "How many kitchen staff and/or bar staff are there in the business?"
Test Statistics ${ }^{a, b}$


| H7: Participants' views on the number of kitchen staff and/or bar staff employed by the establishment vary regarding standard recipe practices. | REJECTION |
| :---: | :---: |
| H7a: The number of kitchen staff and/or bar staff employed by th establishment varies in whether participants think they need information about standard recipe application. | REJECTION |
| H7b: The number of kitchen staff and/or bar staff the business has varie among participants in whether they think standard recipe application is important for cost control. | REJECTION |
| H7c: The number of kitchen staff and/or bar staff the business has varie among participants in their opinion of whether the standard recipe application positively affects customer satisfaction | REJECTION |
| H7d: The number of kitchen staff and/or bar staff the business has varie among participants in their opinion of whether standard recipe application reduces the workload of the staff | REJECTION |
| H7e: The number of kitchen staff and/or bar staff the business has varie among participants in their opinion of whether standard recipe application is a time-consuming process. | REJECTION |
| H7f: The number of kitchen staff and/or bar staff employed by th establishment varies among participants in their opinion that it is necessary to check whether the standard recipe practice is followed by the staff | REJECTION |
| H7g: The number of kitchen staff and/or bar staff the business has varie among participants in their opinion of whether standard recipe practice prevents food waste. | REJECTION |
| H7h: The number of kitchen staff and/or bar staff the business has varie among participants in their opinion that the standard recipe application will positively affect the image of the business | REJECTION |
| H71: The number of kitchen staff and/or bar staff employed by th establishment varies among participants in their opinion that standard recipe application and hygiene conditions will ensure positive continuity. | REJECTION |
| H7i: The number of kitchen staff and/or bar staff the business has varie among participants in their opinion that standard recipes should be updated at certain intervals. | REJECTION |
| H 7 j : The number of kitchen staff and/or bar staff the business has varie among participants in their opinion that standard recipes facilitate inventory control. | REJECTION |
| H7k: The number of kitchen staff and/or bar staff the business has varie among participants in their opinion that standard recipes prevent confusion at the point of purchase. | REJECTION |
| H71: The number of kitchen staff and/or bar staff the business has varie among participants in their opinion on whether or not it is necessary to provide training to staff on standard recipes | REJECTION |


| H7m: The number of kitchen staff and/or bar staff employed by th <br> establishment varies among participants in their opinion of whether standard <br> recipe application is necessary for portion control. | REJECTION |
| :--- | :--- |
| H7n: The number of kitchen staff and/or bar staff a business has varies i <br> whether participants think they are effective in controlling the nutritional <br> content of standard recipes. | REJECTION |
| H7o: The number of kitchen staff and/or bar staff the business has varies i <br> whether participants think standard recipes are useful for equipment control. | REJECTION |
| H7ö: The number of kitchen staff and/or bar staff employed by the busines <br> varies as participants think that standard recipe application may restrict the <br> creativity of the staff | REJECTION |
| H7p: The number of kitchen staff and/or bar staff employed by the busines <br> varies depending on whether the participants think that standard recipe <br> application increases the reliability of the business. | REJECTION |
| H7r: The number of kitchen staff and/or bar staff the business has varie <br> among participants in their opinion that standard recipe application saves on <br> the number of staff | REJECTION |

Table 49 H7: Participants'views on the number of kitchen staff and/or bar staff employed by the establishment vary regarding standard recipe practices.
7) Does the capacity of the business to make simultaneous presentations differ in opinions regarding standard recipe applications? The 8th main hypothesis created for this purpose was partially rejected. The sub-hypothesis of the 3rd question is; There is a difference in whether the participants think that the capacity to make presentations at the same time in the business and the application of standard prescriptions positively affects customer satisfaction ( $\mathrm{p}>0.05$ ). All other subhypotheses ( $\mathrm{p}<0.05$ ) were rejected. As a result, the capacity to make simultaneous presentations in the business does not make any difference in the participants opinions about standard recipe practices.

## Ranks

|  | What is your capacity to make presentations at the same time in the business? | N | Mean Rank |
| :---: | :---: | :---: | :---: |
| I think I have sufficien knowledge about standard prescription application. | 1-5 | 1 | 36,00 |
|  | 6-10 | 19 | 131,24 |
|  | 11-15 | 73 | 166,50 |
|  | 16-20 | 115 | 212,59 |
|  | 21-25 | 121 | 282,59 |
|  | 26-30 | 34 | 130,71 |
|  | 31+ | 43 | 112,84 |
|  | Total | 406 |  |
| I think standard prescription application is important for cost control | 1-5 | 1 | 10,50 |
|  | 6-10 | 19 | 122,24 |
|  | 11-15 | 73 | 141,76 |
|  | 16-20 | 115 | 223,70 |
|  | 21-25 | 121 | 275,77 |
|  | 26-30 | 34 | 138,09 |
|  | 31+ | 43 | 143,06 |
|  | Total | 406 |  |
| I think that standard recipe application positively affects customer satisfaction | 1-5 | 1 | 181,00 |
|  | 6-10 | 19 | 185,16 |
|  | 11-15 | 73 | 188,17 |
|  | 16-20 | 115 | 218,06 |
|  | 21-25 | 121 | 208,79 |
|  | 26-30 | 34 | 198,26 |
|  | 31+ | 43 | 188,47 |
|  | Total | 406 |  |
| I think standard prescription application reduces the workload of the staff | 1-5 | 1 | 40,50 |
|  | 6-10 | 19 | 140,00 |
|  | 11-15 | 73 | 169,16 |
|  | 16-20 | 115 | 202,77 |
|  | 21-25 | 121 | 271,55 |
|  | 26-30 | 34 | 168,97 |
|  | 31+ | 43 | 131,44 |
|  | Total | 406 |  |


| I think creating a standard recipe is a time-consuming process | 1-5 | 1 | 35,50 |
| :---: | :---: | :---: | :---: |
|  | 6-10 | 19 | 164,50 |
|  | 11-15 | 73 | 166,18 |
|  | 16-20 | 115 | 212,87 |
|  | 21-25 | 121 | 262,88 |
|  | 26-30 | 34 | 159,56 |
|  | 31+ | 43 | 130,59 |
|  | Total | 406 |  |
| I think it should be checked whether standard prescriptions are followed by the staff | 1-5 | 1 | 6,50 |
|  | 6-10 | 19 | 117,29 |
|  | 11-15 | 73 | 171,54 |
|  | 16-20 | 115 | 207,07 |
|  | 21-25 | 121 | 279,89 |
|  | 26-30 | 34 | 117,62 |
|  | 31+ | 43 | 143,83 |
|  | Total | 406 |  |
| I think standard recipes prevent food waste | 1-5 | 1 | 16,00 |
|  | 6-10 | 19 | 102,79 |
|  | 11-15 | 73 | 180,04 |
|  | 16-20 | 115 | 201,23 |
|  | 21-25 | 121 | 275,28 |
|  | 26-30 | 34 | 149,44 |
|  | 31+ | 43 | 139,03 |
|  | Total | 406 |  |
| I think that the business image will be positively affected by standard recipe application | 1-5 | 1 | 43,50 |
|  | 6-10 | 19 | 109,55 |
|  | 11-15 | 73 | 174,32 |
|  | 16-20 | 115 | 209,48 |
|  | 21-25 | 121 | 269,76 |
|  | 26-30 | 34 | 147,54 |
|  | 31+ | 43 | 140,07 |
|  | Total | 406 |  |
|  | 1-5 | 1 | 11,00 |


| I think that standard prescription application will ensure positive continuity of hygiene conditions | 6-10 | 19 | 83,03 |
| :---: | :---: | :---: | :---: |
|  | 11-15 | 73 | 171,36 |
|  | 16-20 | 115 | 214,53 |
|  | 21-25 | 121 | 276,24 |
|  | 26-30 | 34 | 153,97 |
|  | 31+ | 43 | 120,74 |
|  | Total | 406 |  |
| I think standard prescriptions should be updated at certain intervals | 1-5 | 1 | 40,50 |
|  | 6-10 | 19 | 107,76 |
|  | 11-15 | 73 | 162,32 |
|  | 16-20 | 115 | 209,04 |
|  | 21-25 | 121 | 289,36 |
|  | 26-30 | 34 | 123,31 |
|  | 31+ | 43 | 126,47 |
|  | Total | 406 |  |
| I think standard recipes make inventory control easier | 1-5 | 1 | 111,50 |
|  | 6-10 | 19 | 128,71 |
|  | 11-15 | 73 | 169,22 |
|  | 16-20 | 115 | 188,47 |
|  | 21-25 | 121 | 290,38 |
|  | 26-30 | 34 | 141,21 |
|  | 31+ | 43 | 141,87 |
|  | Total | 406 |  |
| I think standard prescriptions prevent confusion at the point of purchase | 1-5 | 1 | 6,00 |
|  | 6-10 | 19 | 150,42 |
|  | 11-15 | 73 | 165,62 |
|  | 16-20 | 115 | 210,00 |
|  | 21-25 | 121 | 265,33 |
|  | 26-30 | 34 | 121,46 |
|  | 31+ | 43 | 169,37 |
|  | Total | 406 |  |


| I think it is necessary to provide training to staff about standard prescriptions | 1-5 | 1 | 46,00 |
| :---: | :---: | :---: | :---: |
|  | 6-10 | 19 | 130,45 |
|  | 11-15 | 73 | 152,13 |
|  | 16-20 | 115 | 202,86 |
|  | 21-25 | 121 | 283,93 |
|  | 26-30 | 34 | 162,57 |
|  | 31+ | 43 | 134,38 |
|  | Total | 406 |  |
| I think standard recipe application is necessary for portion control | 1-5 | 1 | 6,00 |
|  | 6-10 | 19 | 83,45 |
|  | 11-15 | 73 | 182,48 |
|  | 16-20 | 115 | 209,59 |
|  | 21-25 | 121 | 277,26 |
|  | 26-30 | 34 | 135,87 |
|  | 31+ | 43 | 126,48 |
|  | Total | 406 |  |
| I think standard recipes are effective in controlling their nutritional content | 1-5 | 1 | 146,00 |
|  | 6-10 | 19 | 95,24 |
|  | 11-15 | 73 | 194,40 |
|  | 16-20 | 115 | 219,57 |
|  | 21-25 | 121 | 251,13 |
|  | 26-30 | 34 | 152,34 |
|  | 31+ | 43 | 131,58 |
|  | Total | 406 |  |
| I think standard prescriptions are useful for equipment control | 1-5 | 1 | 61,00 |
|  | 6-10 | 19 | 151,16 |
|  | 11-15 | 73 | 204,74 |
|  | 16-20 | 115 | 202,83 |
|  | 21-25 | 121 | 239,90 |
|  | 26-30 | 34 | 164,06 |
|  | 31+ | 43 | 158,41 |
|  | Total | 406 |  |


| I think that standard prescription application may restrict the creativity of the staff | 1-5 | 1 | 67,00 |
| :---: | :---: | :---: | :---: |
|  | 6-10 | 19 | 136,03 |
|  | 11-15 | 73 | 182,97 |
|  | 16-20 | 115 | 207,51 |
|  | 21-25 | 121 | 244,02 |
|  | 26-30 | 34 | 162,99 |
|  | 31+ | 43 | 178,62 |
|  | Total | 406 |  |
| I think that standard recipe application increases the reliability of the business | 1-5 | 1 | 16,50 |
|  | 6-10 | 19 | 146,16 |
|  | 11-15 | 73 | 184,58 |
|  | 16-20 | 115 | 200,95 |
|  | 21-25 | 121 | 253,00 |
|  | 26-30 | 34 | 155,00 |
|  | 31+ | 43 | 171,20 |
|  | Total | 406 |  |
| I think standard prescription application saves money in the number of personnel. | 1-5 | 1 | 40,50 |
|  | 6-10 | 19 | 126,89 |
|  | 11-15 | 73 | 166,05 |
|  | 16-20 | 115 | 210,48 |
|  | 21-25 | 121 | 271,74 |
|  | 26-30 | 34 | 144,62 |
|  | 31+ | 43 | 140,58 |
|  | Total | 406 |  |

Table 50 RANKS of "What is your capacity to make presentations at the same time in the business?"
Test Statistics ${ }^{a, b}$

Table 51 Test Statistics of " What is your capacity to make presentations at the same time in the business?"

| H8: Participants' capacities to make presentations at the same time in the business vary in their views on standard prescription practices. | PARTIALLY <br> REJECT |
| :---: | :---: |
| H8a: The participants' ability to make presentations at the same time in the business varies in terms of whether they think they need information about standard recipe application. | REJECTION |
| H8b: The participants' ability to make presentations at the same time in the business varies in whether they think standard recipe application is important for cost control. | REJECTION |
| H8c: The participants' capacity to make presentations at the same time in the business varies in their opinion of whether the standard recipe application positively affects customer satisfaction | ACCEPTANCE |
| H8d: The participants' ability to make presentations at the same time in the business varies depending on whether they think standard prescription application reduces the workload of the staff | REJECTION |
| H8e: Participants' capacities to make presentations at the same time in the business differ in whether they think standard recipe implementation is a time-consuming process. | REJECTION |
| H8f: The participants' ability to make presentations at the same time in the business varies in their opinion that it is necessary to check whether the standard recipe application is applied by the staff | REJECTION |
| H8g: The participants' ability to make presentations at the same time in the business varies depending on whether they think the standard recipe application prevents food waste. | REJECTION |
| H8h: The participants' capacities to make presentations at the same time in the business vary depending on whether they think that the standard recipe application will positively affect the business image | REJECTION |
| H81: The capacity of the participants to make presentations at the same time in the business varies depending on whether they think that standard recipe application and hygiene conditions will provide positive continuity. | REJECTION |
| H8i: The participants' ability to make presentations at the same time in the business varies in their opinion that standard recipes should be updated at certain time intervals. | REJECTION |
| H8j: The participants' ability to make presentations at the same time in the business varies in their opinion that standard recipes facilitate inventory control. | REJECTION |
| H8k: Participants' ability to present simultaneously in the business varies in their opinion that standard prescriptions prevent confusion at the point of purchase. | REJECTION |
| H81: The participants' ability to make presentations at the same time in the business varies in whether they think it is necessary to provide training to staff about standard recipes | REJECTION |


| H8m: The participants' ability to make presentations at the same time in the <br> business varies in terms of whether they think standard recipe application <br> is necessary for portion control. | REJECTION |
| :--- | :--- |
| H8n: Participants' ability to present simultaneously in the business varies <br> in whether they think standard recipes are effective in controlling the <br> nutritional content. | REJECTION |
| H8o: Participants' ability to present simultaneously in the business varies <br> in whether they think standard recipes are useful for equipment control. | REJECTION |
| H8ö: The participants' ability to make presentations at the same time in the <br> business varies in their opinion that standard recipe application may restrict <br> the creativity of the staff | REJECTION |
| H8p: The participants' ability to make presentations at the same time in the <br> business varies in their opinion that standard recipe application increases <br> the reliability of the business. | REJECTION |
| H8r: The participants' ability to make presentations at the same time in the <br> business varies depending on whether they think that standard prescription <br> application saves on the number of personnel. | REJECTION |

Table 52 H8: Participants' capacities to make presentations at the same time in the business vary in their views on standard prescription practices.

## 5. Conclusion and Recommendation

The food and beverage industry relies heavily on standard recipe applications as management tools aimed at enhancing product quality, cost control, hygiene standards, and customer satisfaction. This book explores the advantages of standard recipe applications in food and beverage businesses.

Consistency in Product Quality:
Standard recipes establish a consistent standard for the preparation of products, thereby improving quality control. This ensures that customers receive products with the same taste and quality consistently, bolstering the business's brand value and fostering customer loyalty.

Cost Control and Increased Efficienc
Standard recipes help regulate the use of raw materials and ingredients in specific quantities, enabling businesses to control costs and minimize waste. Additionally, the specified process steps in the recipes enhance workforce efficien , optimizing production processes.

Hygiene and Food Safety:
Standard recipes contribute to maintaining hygiene standards in food preparation and presentation processes. Following a set order and procedure
helps businesses ensure food safety and compliance with legal regulations, thereby enhancing customer trust.

Training and Human Resources Management:
Standard recipes facilitate the training of new personnel and enable them to quickly adapt to the business's operations. Following recipes while performing tasks reduces errors and contributes to the smooth progression of operational processes.

Customer Satisfaction and Competitive Advantage:
Standard recipes enable businesses to provide faster service and consistently deliver high-quality products, ultimately increasing customer satisfaction. This, in turn, contributes to gaining a competitive advantage in the market.

Standard recipe applications in food and beverage businesses serve as crucial tools for improving sustainability, efficien , and customer satisfaction. By offering benefits ranging from quality control to cost management, hygiene standards to customer contentment, these applications empower businesses to gain a competitive edge. Therefore, focusing on standard recipe applications is essential for businesses in the food and beverage sector to enhance their success and ensure long-term sustainability.

The survey prepared to examine the prevalence of standard recipe use in food and beverage establishments and their opinions about the practice was applied to 426 people. The surveys of the research, which was designed as a descriptive type, were used by applying the convenience sampling method. It was determined that 20 of the 426 surveys were filled out randomly and since these surveys were not included in the analysis, the total number of surveys analyzed was 406. In order to increase generalizability, future research with different sectors and participants by increasing the research population will be useful to obtain different results

It seems that the opinion about standard prescription practices is perceived positively by the participants. This application will be beneficial in reducing and controlling costs by providing standards for businesses, and in addition, by reducing staff workload; It is thought that it will help the business in effective human resource management. In addition to all these positive opinions, it is also seen that there are beliefs among the participants that standard recipe applications will lead to creativity and time-consuming processes. Since the study only examines the results of positive or negative opinions, the reasons underlying the answers given can be addressed in future studies. Thus, it can be examined why they think standard prescription practices will reduce creativity.

Other results of the study include that situations such as work experience, duties, field of activity or duration of the business make a difference in the answers given by the participants about prescription applications. However, how effective these differences are among each other has not been compared. This issue is recommended to be examined in future studies by performing the Post-Hoc comparison test in SPSS.

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https://sozluk.gov.tr/ https://dictionary.cambridge.org/dictionary/ english/standard



[^0]:    a. Kruskal Wallis Test

[^1]:    a. Kruskal Wallis Test
    b. Grouping Variable: How many products are there in the business?

